

9/11 Commission files

Team 7/ Box 12

Flight 93 Calls – Honor Wainio

Scanned by Mike Williams of 911myths.com on 5th March 2009

HONOR WAINIO

BEGPRODNO : M-INT-00020244
BEGBATES : 265A-NY-280350-IN-8723
DATE = 09/11/2001
FBIDESCR : RESULTS OF INVESTIGATION FOR TELEPHONE NUMBER [REDACTED]
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265D-NY-280350
JKD:jkd

1

On September 12, 2001, SA [REDACTED] conducted a public source search regarding the telephone number [REDACTED] a number reportedly called from an air phone aboard United Airlines Flight #93. This telephone number is listed to Esther E. Heymann and Benn Wainio, [REDACTED] Catonsville, MD. [REDACTED] Heymann and Wainio were interviewed by SA [REDACTED] and SA [REDACTED] on September 11, 2001.

[PDF page 1]

9/11 First
Responder/Family
Privacy

9/11 Law
Enforcement
Privacy

BEGPRODNO : M-INT-00000318
BEGBATES : 265A-NY-280350-302~14895
DATE = 09/11/2001
FBIDESCR : CONTROL #BA003 ESTHER ELIZABETH HEYMANN
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

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FEDERAL BUREAU OF INVESTIGATION

9/11 First
Responder/Family
Privacy

Date of transcription 09/12/2001

ESTHER ELIZABETH HEYMANN, [redacted]
Catonsville, MD, DOB: [redacted], POB: [redacted] home phone
number [redacted] after being advised of the identity of the
interviewing agents, voluntarily supplied the following information
in response to Rapid Start Baltimore lead 003.

HEYMANN advised that around 10:00 a.m. on 9/11/01 she received a telephone call from her step-daughter, HONOR ELIZABETH WAINIO. HEYMANN stated that at the time of the call she was on the phone with her husband, BENHARDT RAYMOND WAINIO, and placed him on hold. HEYMANN stated that her step-daughter said, "Mom, this is Elizabeth. We are being hijacked." HEYMANN advised that her step-daughter told her that a very nice person next to her had lent her a phone. HEYMANN stated that her first and only instinct was to keep her step-daughter calm. She stated that they talked about a recent European trip her step-daughter had taken and how much fun it had been. HEYMANN stated that her step-daughter talked about everyone that she loved and made a reference to both of her deceased grandmothers and how she would be seeing them soon. HEYMANN stated that her step-daughter wanted her to tell her dad and brother and sister that she loved them. HEYMANN stated that her step-daughter then told her, "I gotta get off the phone now...they're trying to break in to the cockpit. I have to go." That was the end of their conversation. HEYMANN advised that she and her step-daughter talked for a several minutes and that it was not a rushed call until the end when she told her that she had to go and hung up. She stated that her step-daughter was not hysterical, but spoke in a shallow tone.

HEYMANN advised that she did not hear any noise or voices in the background and that her step-daughter did not say anything about how many hijackers there were, what they looked like, what nationality they were, or what, if any, weapons they may have had. HEYMANN stated that the only reference to how many hijackers there may have been was when her step-daughter said the plural 'they're' when she mentioned the cockpit being broken into. HEYMANN did not know where on the plane her step-daughter was sitting, but was fairly sure it was not first class since this was a business trip

Investigation on 9/11/01 at Catonsville, MD

File # 265D-NY-280350

Date dictated 9/11/01

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by SA [redacted]

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265D-NY-280350

Continuation of FD-302 of ESTHER ELIZABETH HEYMANN , On 9/11/01 , Page 2

she was on. She stated that her step-daughter did not say from where in the plane she was making the call.

HEYMANN stated that her step-daughter worked for Discovery Channel Stores and was on her way to a business meeting in Berkley, CA. HEYMANN stated that her step-daughter had called her father around 7:30 a.m. that morning to say "Hi", while waiting to board the plane in Newark. HEYMANN advised that her step-daughter lived alone and resided at 679 Mountain Blvd., Apt. #3, Watchung, NJ.

HEYMANN advised that her step-daughter's birth mother, [redacted] resides in [redacted] with her current husband, [redacted] and that they had not been able to contact her.

BENHARDT RAYMOND WAINIO, father of HONOR ELIZABETH WAINIO and husband of ESTHER ELIZABETH HEYMANN, DOB: [redacted] POB: [redacted] was present during the interview.

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BEGPRODNO : M-INT-00021713
BEGBATES : 265A-NY-280350-NK-744
DATE = 09/12/2001
FBIDESCR : TERESA A. RIZZUTO; LIST OF 38 NAMES ON FLIGHT 93
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

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On 09/11/2001 United Airlines General Manager of Customer Service Teresa A. Rizzuto, provided the below listed Special Agent SA of the Federal Bureau of Investigation FBI with the following items:

1. Thirty-eight 38 airline boarding passes used by passengers to board United Airlines flight ninety-three 93 on 09/11/2001 at Gate seventeen 17 of terminal A at Newark International Airport. The following 38 names appear on the boarding passes:

Ahmed Alnami
Ahmad Alhaznawi
Ziad Jarrah
Saeed Alghamdi
William Caghman
Mark Bingham
Edward Felt
Mark Rothenberg
Linda Gronlund
Thomas Burnett
Georgine Corrigan
Andrew Garcia
Jeremy Glick
Richard Guadagno
Honor Wainio
Patrick Driscoll
Marion itton partial last name
Waleska Martinez
Christian Adams
First Name Unknown Britton
Donald Greene
Christine nyder partial last name
Todd Beamer
TMR Kuge
Kristin Gould
Nicole Miller
John Talignani
Louis Nacke
Lauren Grandcolas

Investigation on 09/11/2001

at Newark, New Jersey

9/11 Law
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File # 265D-NY-280350
by SA [REDACTED]

Date dictated 09/12/2001

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265D-NY-280350

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Joseph Deluca
Patricia Cushing
Alan Beaven
Jean Peterson
Colleen Fraser
Hilda Marcin
Jane Folger
Donald Peterson
Deora Bodley

2. Forty 40 airline ticket coupons and discarded parts of
airline tickets from various flights.

These items are being maintained as evidence at the
Newark office of the FBI.

[PDF page 2]

BEGPRODNO : M-INT-00056404
BEGBATES : 265A-NY-280350-IN-1873
DATE = 09/17/2001
FBIDESCR : CONTROL BA-812 RESULTS RE CHECK TO VERIZON
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265-NY-380350 - BA
CPF-cpf
1*

Re Rapid Start Number 1444 - Results regarding subscriber check to
Verizon - Maryland, motor vehicle records obtained re Benn Wainio

The following investigation was conducted by IA [REDACTED] on September 17,
2001:

Verizon - Maryland, Inc., 1095 Avenue of the Americas, New York, New York, provided
subscriber information and telephone number for the current resident of [REDACTED]
Greenbelt, Maryland 20770. Telephone number is 301-[REDACTED] and subscriber is [REDACTED]

Verizon - Maryland, Inc., New York, NY advised that telephone number [REDACTED]
was disconnected on 5/31/2001 and was subscribed to [REDACTED]
Greenbelt, Md..

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9/11 Law
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9/11
Personal
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BEGPRODNO : M-INT-00056838
BEGBATES : 265A-NY-280350-IN-2306
DATE = 09/17/2001
FBIDESCR : VERIZON PROVIDES SUBSCRIBER INFO RE; BEN WAINIO
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265-NY-380350 - BA
CPF-cpf
1*

Re Rapid Start Number 1444 - Results regarding subscriber check to
Verizon - Maryland, motor vehicle records obtained re Benn Wainio

The following investigation was conducted by IA [REDACTED] on September 17,
2001:

Verizon - Maryland, Inc., 1095 Avenue of the Americas, New York, New York, provided
subscriber information for telephone number [REDACTED], subscribed to Benn Wainio, [REDACTED]
[REDACTED] Catonsville, Maryland.

The computerized files of the Motor Vehicle Administrative, Glen Burnie, Maryland were
reviewed and disclosed a Maryland driver's license number [REDACTED] belongs to
Benhardt Raymond Wainio, [REDACTED] Baltimore, Md. 21228, who is described as a
white male, height 6'3", weight 220 lbs. and date of birth [REDACTED]

A review of the records of MVA disclosed Benhardt Wainio currently has no vehicles
currently registered in the State of Maryland.

The files of the State Central Criminal Records Bureau, Maryland State Police, Pikesville,
Maryland, were reviewed and disclosed no arrest record identifiable to Benn or Benhardt Wainio.

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BEGPRODNO : M-INT-00056842
BEGBATES : 265A-NY-280350-IN-2309
DATE = 09/17/2001
FBIDESCR : INDICES DISCLOSED TWO RECORDS RE; BENHARDT RAYMOND WAINIO
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265-NY-380350 - BA
CPF-cpf
1*

Re Rapid Start Number 1444 - Results regarding subscriber check to
Verizon - Maryland, motor vehicle records obtained re Benn Wainio

The following investigation was conducted by IA [REDACTED] on September 17,
2001:

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A review of Baltimore indices disclosed two references to Benhardt Raymond Wainio,
case number 265D-NY 280350.

Reference to Benhardt Raymond Wainio appears in interview of Esther Elizabeth
Heymann. Heymann was interviewed in response to Rapid Start Baltimore lead 003.

Information obtained from Baltimore indices set forth in Baltimore IA envelope.

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BEGPRODNO : M-INT-00100897
BEGBATES : 265A-NY-280350-IN-28689
DATE = 09/12/2001
FBIDESC : WFO RECEIVED INFO FROM SAN FRANCISCO FIELD OFFICE
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265A-WF-222811
265D-HQ-1348101
265A-NY-280350-IN
BJG:bjg

On September 12, 2001, at approximately 12:53 am, WFO received information from the San Francisco Field Office regarding telephone numbers called from United Airlines Flights 93 and 175. One DC metropolitan area telephone number, [REDACTED] was identified.

Subscriber information from Verizon Incorporated, Corporate Security, indicated that telephone number [REDACTED] is subscribed to by BENN WAINIO of [REDACTED] Catonsville, Maryland. A search of Automated Case Support for BENN WAINIO, address [REDACTED] Catonsville, and telephone number [REDACTED] was negative.

On September 12, 2001, WFO agents contacted BENN WAINIO and his wife, ESTHER HEYMANN, at the aforementioned address. HEYMANN advised that she received a call from her step-daughter, HONOR ELIZABETH WAINIO, from aboard United Airlines Flight 93 at approximately 10:00 am on September 11, 2001. Immediately after the telephone call with her step-daughter, HEYMANN called 911. Shortly thereafter, she was interviewed by SA [REDACTED] and SA [REDACTED] from the Baltimore Field Office.

Details of the interview with ESTHER HEYMANN, on September 12, 2001, have been documented on an FD-302.

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9/11 Law
Enforcement
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BJG25501.ins

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BEGPRODNO : M-INT-00100936
BEGBATES : 265A-NY-280350-302-84596
DATE = 09/12/2001
FBIDESC : INTERVIEWED OF ESTER HEYMANN
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/12/2001

ESTHER HEYMANN [redacted] Catonsville, Maryland, telephone number [redacted] was contacted regarding an Airfone telephone call received from United Airlines Flight 93, on September 11, 2001, to her residence telephone number [redacted]. Also present during the interview was HEYMANN'S husband, BENN WAINIO. After being advised of the identities of the interviewing agents and the nature of the interview, HEYMANN voluntarily provided the following information:

HEYMANN received a telephone call at approximately 10:00am on September 11, 2001, from her step-daughter, HONOR ELIZABETH WAINIO, date of birth 10/8/73. HONOR WAINIO was aboard United Airlines Flight 93, and told HEYMANN that the flight had been hijacked. After several minutes of personal conversation regarding her fate, HONOR WAINIO told HEYMANN, "they're going into the cockpit." Immediately thereafter, the telephone call terminated. HONOR WAINIO did not provide any other pertinent information regarding the hijackers.

HEYMANN also provided HONOR WAINIO's address 679 Mount Boulevard, Watchung, New Jersey, 07060, home telephone number 908-757-1314, and cellular telephone 443-416-4897.

Investigation on 9/12/01 at Catonsville, Maryland
265A-WF-222811
File # 265D-NY-280350, 265D-HQ-1348101 Date dictated NA
SA Barbara J. Gaston
by SA B. Alisa Burton

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265D-NY-280350

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BJG25502.302

[PDF page 2]

BEGPRODNO : M-INT-00020244
BEGBATES : 265A-NY-280350-IN-8723
DATE : 09/11/2001
FBIDESCR : RESULTS OF INVESTIGATION FOR TELEPHONE NUMBER [REDACTED]
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 265D-NY-280350
JKD:jkd

Flight 93
Honor
Wainio
Call

1

On September 12, 2001, SA [REDACTED] conducted a public source search regarding the telephone number [REDACTED]. [REDACTED] a number reportedly called from an air phone aboard United Airlines Flight #93. This telephone number is listed to Esther E. Heymann and Benn Wainio, [REDACTED] Catonsville, MD 21228. Heymann and Wainio were interviewed by SA [REDACTED] and SA [REDACTED] on September 11, 2001.

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BEGPRODNO : M-INT-00043170
BEGBATES : 265A-NY-280350-302-43594
DATE : 09/12/2001
FBIDESCR : RICHARD PENDERGAST
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

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Date of transcription 09/17/2001

RICHARD PENDERGAST, Vice President, Systems, TRAVELOCITY,
15100 Trinity Boulevard, Fort Worth, Texas, 817 785-8071, was
contacted at his place of employment. He was advised as to the
identity of the interviewing agent and the nature of the inquiry.
PENDERGAST provided access to the TRAVELOCITY terminals and the
following names were found to have TRAVELOCITY accounts. Pursuant
to a 2703d court order, copies of account documents, which are
summarized below, were provided:

9/11 Personal Privacy

NAME:
E-MAIL:
ADDRESS:

ADDRESS:

DATE CREATED:
LAST LOGIN DATE:
TOTAL LOGINS:
LAST BOOKING DATE:
TOTAL BOOKINGS:

9/11 Personal Privacy

02/10/2001
08/24/2001
8
04/06/2001
2

9/11 Personal Privacy

NAME:
PLACE OF BIRTH:
HOME PHONE:
WORK PHONE:
E-MAIL:
ADDRESS:

DATE CREATED:
LAST LOGIN DATE:
TOTAL LOGINS:
TOTAL BOOKINGS:
AIR SHOP INFORMATION:

9/11 Personal Privacy

04/05/2000
04/08/2000
4
0
Numerous flights shopped for
November and December of 2000

Investigation on 09/12/01 at Fort Worth, Texas

File # 265D-NY-280350-302
by 9/11 Law Enforcement Privacy

Date dictated 09/17/01

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265D-NY-280350

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NAME: 9/11 Personal Privacy
E-MAIL: 9/11 Personal Privacy
ADDRESS:
DATE CREATED: 11/20/2000
LAST LOGIN DATE: 03/06/2001
TOTAL LOGINS: 29
TOTAL BOOKINGS: 0

9/11 Personal Privacy

NAME: 9/11 Personal Privacy
PLACE OF BIRTH: 9/11 Personal Privacy
HOME PHONE: 9/11 Personal Privacy
E-MAIL: 9/11 Personal Privacy
ADDRESS: 9/11 Personal Privacy
DATE CREATED: 04/10/2000
LAST LOGIN DATE: 04/10/2000
TOTAL LOGINS: 2
TOTAL BOOKINGS: 0

9/11 Personal Privacy

NAME: 9/11 Personal Privacy
HOME PHONE: 9/11 Personal Privacy
E-MAIL: 9/11 Personal Privacy
ADDRESS: 9/11 Personal Privacy
DATE CREATED: 08/25/2001
LAST LOGIN DATE: 08/25/2001
TOTAL LOGINS: 3
TOTAL BOOKINGS: 0
AIR SHOP INFORMATION: Shopped flights for Washington
Dulles IAD to Los Angeles
LAX for departure on
09/11/2001 at 8:00 AM EST, one
way
SESSION INFORMATION: 63.220.49.244 on 08/16/2001,
15:20:39-15:21:16

9/11 Personal Privacy

NAME: 9/11 Personal Privacy

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265D-NY-280350

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, On 09/12/01 , Page 3

E-MAIL:
ADDRESS:

9/11 Personal Privacy

DATE CREATED: 10/27/2000
LAST LOGIN DATE: 10/27/2000
TOTAL LOGINS: 3
LAST BOOKING DATE: 10/27/2000
TOTAL BOOKINGS: 1
AIR SHOP INFORMATION: Booked Delta flight 2376,
Passenger Name record WGMLCV;
Departure date 11/24/2000 at
11:50, arrival date 11/24/2000
at 02:35; Departure city
Orlando, FL MCO, arrival city
New York, NY JFK

The following names were checked through Travelocity and
did not have accounts:

SALEM ALHAZMI
SATAM AL SUQAMI
ABDULAZIZ ALOMARI
WALEED ALSHEHRI
WAIL ALSHEHRI
HANI HAJOUR
HANI HANJOUR

9/11 Personal Privacy

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265D-NY-280350

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9/11 Personal Privacy

CHRISTIAN ADAMS

9/11 Personal Privacy

KRISTIN GOULD

JOSEPH DELUCA

THOMAS BURNETT

COLEEN FRASER

WILLIAM CASHMAN

MARION BRITTON

9/11 Personal Privacy

TODD BEAMER

ALAN BEAVEN

PATRICIA CUSHING

GEORGINE CORBIGAN

DEORA BODLEY

PATRICK DRISCOLL

JANEC FOLGER

ANDREW GARCIA

EDWARD FELT

DONALD GREEN

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Continuation of FD-302 of , On 09/12/01 , Page 5

LINDA GRONLUND

RICHARD GUADAGNO

JEREMY GLICK

LAUREEN GRANDCOLIS

TOSHIYA KUGE

HILDA MARCIN

WALESKA MARTINEZ

JEAN PETERSON
NICOLE MILLER
LOUIS NACKE
DONALD PETERSON
MARK ROTHENBERG
CHRISTINE SNYDEL
JOHN TALIGNAN
HONOR WAINIO
MARK BINGHAM

9/11 Personal Privacy

AHMED ALGHAMBI
HAMZA ALGHAMBI
MARWAN ALSHEHRI
MORALD ALSHEHRI
ALONA AVRAHAM
MARK DAVIS
GRAHAM BERKELEY
TOURI BOLOURCHI
KLAUS BOTHE
DANIEL BRANDHORST
DAVID BRANDHORST
JOHN CAHILL
CHRISTOPHER CARSTANJEN
JOHN COROORAN
GARNET BAILEY
DOROTHY DEARAUJO
GLORIA DEBARRER
LISA FROST
CHRISTINE HANSON
RONALD GAMBOA
LYNN GOODCHILD
PETER GOODRICH
DOUGLAS GOWELL
CARL HAMMOND
PETER HANSON
SUEREM HANSON
GERALD HARDACRE
JAMES HAYDEN

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HERBERT HOMER
ROBERTA JALBERT
RALPH KERSHAW
HEINRICH RIMMIG
BRIAN KINNEY
ROBERT LEBLANC
MACLOVIA LOPEZ
ERIC HARTONO
LOUIS MARIANI
JULIANA MCCOURT
RUTH MCCOURT
DEBORAH MEDWIG
WOLFGANG MENZEL
SHAWN MASSANEY

MARIE PAPPALARDO
PATRICK QUIGLEY
FEDERICK RIMMELE
JAMES ROUX
BRIAN SWEENEY
JANE SIMPKIN
TIM WARD
WILLIAM WEEMS
FRANCIS GROGAN
MARIANNE MACFARLANE
KATHLEEN SHEARER
ROBERT SHEARER
JESUS SANCHEZ

9/11 Personal Privacy

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BEGPRODNO : M-INT-00112405
BEGBATES : 265A-NY-280350-302-96089
DATE = 11/14/2001
FBIDESC : REQUESTED TIME FRAME, SEPTEMBER 11, 2001;
INPUTBAT : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

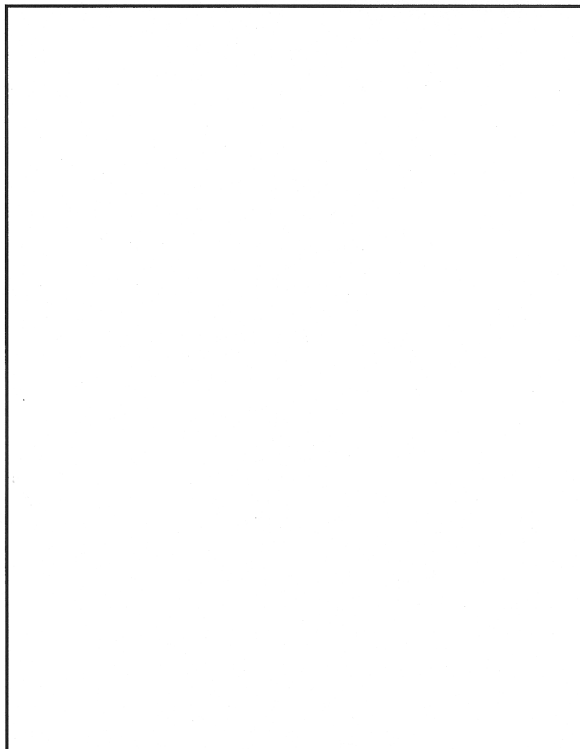
9/11 Closed by
Statute

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/14/2001

Reference 265A-NY-280350-NK Serial 14467



9/11 Closed by
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9/11 Law
Enforcement
Privacy

Investigation on 11/14/01 at Newark, New Jersey

File # 265A-NY-280350-302, 265A-NY-280350-TEL Date dictated 11/14/01
by 9/11 Law Enforcement Privacy

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April 14, 2004 1:22 pm

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