

[redacted], Inspector No. [redacted]

Primary inspector for JARRAH at
Tampa International Airport on October 29, 2000

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Telephone interview date: 05/20/04

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. No. Learned bad news 2 weeks ago.

Do you recollect the inspection of this Jarrah on October 29, 2001? No.

Were you assigned no. [redacted] on that date? Yes. Don't recall.

Length of service at INS. [redacted]

FLETC.

- When did you train? How long? 9/95
- Training in CT? No.
- Document fraud? Yes. Fraudulent stamps – yes.
- Databases? W/L terrorist: knew of lookouts; but not terrorist.
- Mock primary/secondary inspections? Yes. 2 hrs. – airport and land border.
- Cultural training? In reserves, but don't recall.
- Behavioral training?
- Language training? 3 weeks – Spanish.

- Firearms training? Yes – only at seaport.

Role was facilitate not enforce: Role in CT: no, not a priority. Intending immigrant: yes.

Normal primary.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.

- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions? I gave 30 or 90 days standard operating procedure; up to 7 a year; if asked for over 6 months, refer to secondary with supervisor's approval.

- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? If over 6 months, supervisor's approval.

- *Processing time at Tampa:* was there a standard processing time?

Any professional repercussions if did not meet that processing time? "we lived and breathed these times"

If not meeting those times, occasionally supervisor would do a report. Airlines and management.

- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary?

- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? 2001 – Congress wanted

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not?

- Can you read Arabic stamps/cachets? No. Nobody at Tampa.

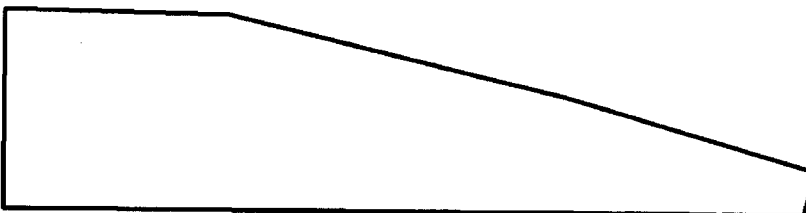
- Have you received any training in reading documents other than FLETC prior to 9/11? Yes, journeyman school in New Mexico.
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?
- Familiar with the Redbook? Yes. Never saw it.

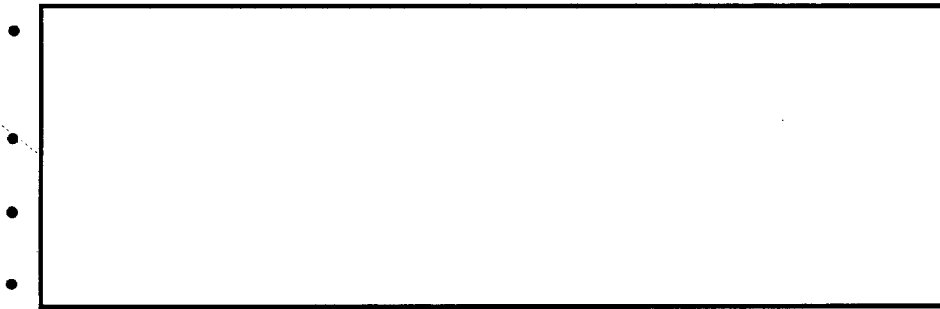
Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? Saudis not considered a threat prior to 2001. Considered legitimate and with no reason to live or work w/o a permit in U.S.
 - At Tampa, did you ever notice that any particular nationalities were treated any differently than others? Lebanese – no different.
 - What about Saudis in particular? No deference to any nationality at Tampa.
 - How did the treatment affect adjudication of Saudis?
 - If you could not communicate in Arabic, what would you do? Seek supervisor to get translator from airline.
 - Were there any Arabic speakers in INS inspections at Orlando? Did you always have to rely on the airlines?
 - Would the airline help you out?

Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

- 
-
-
-



- **Jarrah's primary inspection.** I-94 got stapled in instead. Frequently don't put in B1/B2 – not required so I didn't do it. Admission stamp – don't recall but we have a photo of it. Frequent traveler on "T" not a flag by itself.
- Where do you normally work?
- Where were you working on October 29, 2000?
- Do you recollect Jarrah?
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

I-20s have "R" code features now. Can't check it to verify bar codes at primary; have to go to secondary. Don't send to secondary now to get verified.

- If you knew he was attending school full time? Then could seek as prospective student. If knew, send to secondary. I-20 plus M-1 to enter without problem.

Changes at DHS.

- What changes do you see on the front line with the new CBP? Less emphasis on facilitation. Still stress from airlines.
- Are you familiar with National Targeting Center? Yes, Frequently use in secondary. Lots of terrorist related lookouts. Don't turn away. Last week exact match – 4 hours – I – II – CTRIPAU – FBI/NTC – just wanted info.
- What effect has US VISIT had on entry and the inspection process? No hits on terrorist biometrics; timely system.
- Use and value of SEVIS. Yes in secondary; password problems.
- Adequate access to DOS visa via the Consular Consolidated Database. Yes.

- If you had a message for Commissioner Bonner what would it be? Tech. is great, but need to take care of people (training, career progression, not keeping good people).
 - What if you had stolen passport #s automatically checked? Yes.
 - What if you had technology that could detect fraud in documents? Yes.
 - What if you had access to an electronic Redbook? Yes.
 - Return ticket to length of stay? Yes.
-

- U.S. VISH.

[Redacted]

Inspector No.

Primary inspector for JARRAH at Tampa International Airport on October 29, 2000

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. *No. Learned bad news 2 wks ago.*

Do you recollect the inspection of this Jarrah on October 29, 2001? *No.*

Were you assigned no. on that date? *Yes. Don't recall.*

Length of service at INS.

[Redacted]

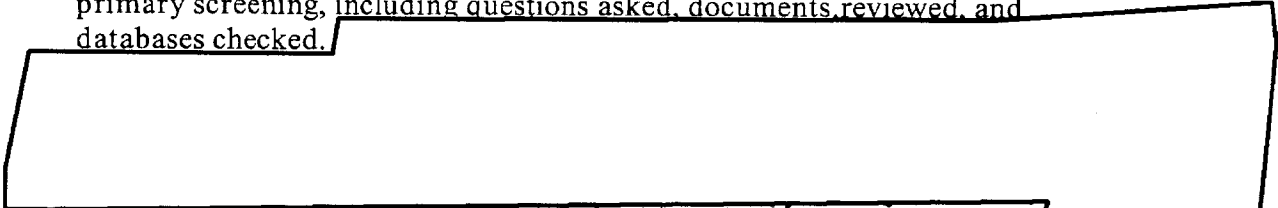
FLETC.

- When did you train? How long? *9/95*
- Training in CT? *No.*
- Document fraud? *Yes. Fraudulent stamps? Yes.*
- Databases? *W/L terrorist: knew of lookouts, but not terrorist*
- ~~Mock~~ ^{Primary} secondary inspections? *yes. 2 hrs. airport + land border.*
- Cultural training? *In reserves, ~~do not~~ ^{but} don't recall.*
- Behavioral training?
- Language training? *3 who Spanish*
- Firearms training? *yes. Only @ seaport.*

Facilitate/enforce:
role in CT: Y(N) not a priority.
intensity immigrant: N/Ⓟ

Normal primary.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.



- Length of stay for B1s: was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions?

up to 7 yr., I gave 30 or 90 days SOP.

7 mos., refer to 2ndary w/ super approval

- Length of stay for B2s: was there any discretion in length of stay granted B2s pre 9/11?

7 mos., super approval

- Processing time at Tampa: was there a standard processing time?



Any professional repercussions if did not meet that processing time?

"we lived & breathed these times"

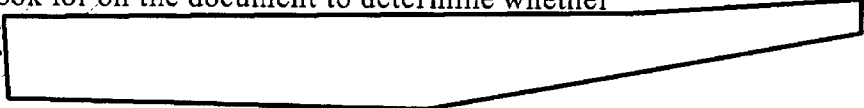
- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary?

- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket?

2002 - Consuls wanted [redacted] / flight.

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not?



- Can you read Arabic stamps/cachets?

No. Nobody at Tampa.

- Have you received any training in reading documents other than FLETC prior to 9/11?

Yes, journeyman school in New Mexico.

if not meeting these times, occasionally super would do a report. Airlines + management.

- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?
- Familiar with the Redbook? *Yes. Never saw it.*

Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? *Saudis not considered a threat prior to 2001. Considered legit + w/ no reason Tampa to live or work w/o a permit in U-S.*
- At Miami, did you ever notice that any particular nationalities were treated any differently than others? *Lebanese - no diff.*
- What about Saudis in particular? *No deference to any nationality at Tampa.*
- How did the treatment affect adjudication of Saudis?
- If you could not communicate with a Saudi, what would you do? *in Arabic seek sign to get translator from airline.*
- Were there any Arabic speakers in INS inspections at Orlando? Did you always have to rely on the airlines?
- Would the airline help you out?

9/11 Law Enforcement Sensitive

Profiling.

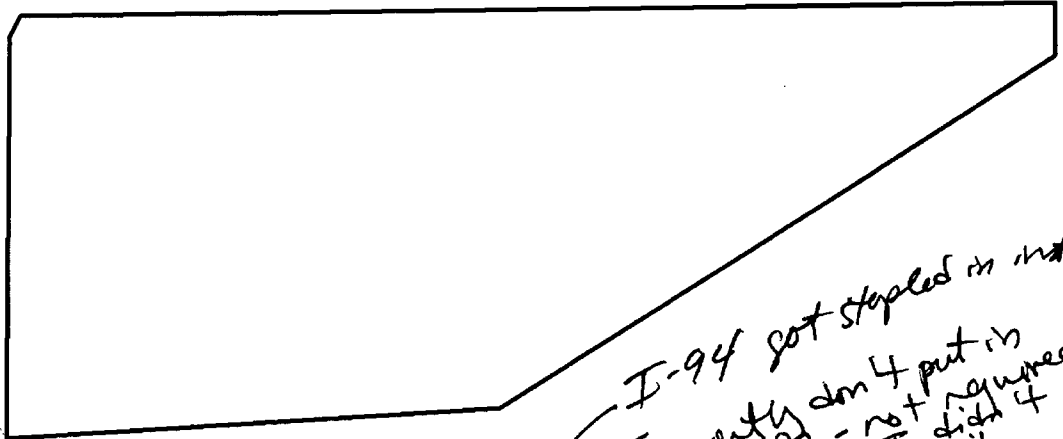
- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

•

•

•

•



I-94 got stapled in instead.
Frequently don't put in B1/B2 - not required so I did it.

- Jarrah's primary inspection.
- Where do you normally work?
- Where were you working on October 29, 2000?

Admission stamp - don't recall but we have a photo of it.
Frequent transfer on (I): not a flag by itself.

- Do you recollect Jarrah?

I-20s have R code features now. Can't check it at primary; have to go to 2ndary. Don't send to 2ndary now to verify bar code.
Please describe how you conducted the inspection and what transpired, to the best of your recollection.

If knew attending school FT? Then could seek as prospective student. If knew, send to 2ndary. I-20+M-1 to enter w/o problem.

Changes at DHS.

- What changes do you see on the front line with the new CBP?

less emphasis on facilitation. Still stress from airlines.

- Are you familiar with National Targeting Center?

yes. Frequently use in 2ndary. Lots of terrorist related lookouts. Don't turn away. Last week exact match - 4 hrs. - I → II →

- What effect has US VISIT had on entry and the inspection process?

- no hits on terrorist biometrics.
- timely system.

CTR/PAU → FBI/NTC
just wanted info.

- Use and value of SEVIS.

yes in 2ndary. Password problems.

- Adequate access to DOS visa via the Consular Consolidated Database.

Yes!

- If you had a message for Commissioner Bonner what would it be?
tech is great, but need to take care of people (training, career progression,
- What if you had stolen passport #s automatically checked? *not keep of good people).*
Yes
- What if you had technology that could detect ~~bad ink on a stamp?~~ *fraud in doc?*
Yes-
- What if you had access to an electronic Redbook?
Yes.
- *return ticket to length of stay?*
Yes!

NIXDTVW

N -IMMIGRANT INFORMATION SYS
DETAIL VIEW

DATE: 9/21/01
TIME: 6:27:44

LN: JARRAH FN: ZIAD DOB: 05/11/1975 COC: LEBAN
PASSPORT NUMBER : 1619505 GENDER: M COR: GERMA
ARRIVAL ADMN REC: 5 OF 6

ADMISSION NUMBER : 84811946106
ADMISSION CLASS : B2
ADMISSION DATE : OCT 29, 2000
ADMITTED TO DATE : APR 28, 2001
PORT OF ENTRY : TAMPA FL
INSPECTOR NUMBER : 9/11 Law Enforcement Privacy
VISA ISSUE POST : BERLIN
VISA ISSUE DATE : MAY 25, 2000
ARRIVAL CARRIER : DE SOUTHEAST ALASKA AIR
AIRLINE FLIGHT NUMBER : 07178 TRAVEL MODE: AIR
INTENDED STREET ADDRESS: 150 AIRPORT AV
INTENDED CITY ADDRESS : VENICE STATE: FLORIDA
MICROFILM NUMBER :

DEPARTURE ACTUAL DEPARTURE CARRIER :
DEPARTURE DATE : ACTUAL DEPARTURE FLIGHT #:
PORT OF DEPARTURE : SCREEN HELP:
PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU
PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY

