DOCUMENTS RELATING to
ALL RECORDS RELATING TO THE INVESTIGATION OF INDIVIDUALS, OTHER THAN THE HIJACKERS, WHO HAD BOOKED AND/OR BEEN TICKETED FOR AA FLIGHT NO. 11, AA FLIGHT NO. 77, UA FLIGHT NO. 175, AND UA FLIGHT NO. 93 ON SEPTEMBER 11, 2001, INCLUDING INDIVIDUALS WHO HAD CANCELED OR WERE NO SHOWS FOR THE FLIGHT. THIS REQUEST INCLUDES RECORDS RELATING TO INDIVIDUALS WHO WERE BOOKED UNDER PASSENGER NAME RECORD "NORRIS" AND "COOPER," WHOSE FLIGHTS WERE ARRANGED BY INTERVIA TRAVEL AGENCY IN KARACHI, PAKISTAN.

RESPONSIVE TO REQUEST #29-1 [PACKET #3]

COMMISSION COPY
"A" - **SOURCE/INFORMANT INFORMATION** - Information, the disclosure of which would tend to reveal the identity of an informant or source where confidentiality is expressed or implied.

"B" - **FBI TECHNIQUES AND/OR METHODS** - Information on sensitive FBI techniques and/or methods which would impede or impair the effectiveness of that technique and/or method.

"C" - **NON-RELEVANT FBI CASE INFORMATION** - Information neither relevant nor responsive to the Commission's requests.

"D" - **FBI PENDING CASE INFORMATION** - Information which would impede or jeopardize a pending investigation of the FBI.

"E" - **STATUTORY** - Information legally prohibited from release by statute.

"F" - **PRIVACY/SECURITY** - Information, the disclosure of which would be an unwarranted invasion of the personal privacy or jeopardize the safety of law enforcement personnel and/or their family members

Material redacted under this code includes (1) social security numbers; (2) date and place of birth; (3) home address and telephone numbers; (4) personnel cell phone and pager numbers

"G" - **FOREIGN GOVERNMENT INFORMATION** - The identity of a foreign government and/or foreign service to include the names of foreign law enforcement employees/officials.
Precedence: IMMEDIATE
Date: 11/09/2001

To: SAN FRANCISCO
Attn: 

From: SAN FRANCISCO

Approved By: 

Drafted By: 

Case ID #: 265D-NY-280350-SF

Title: 265A-NY-280350-SF

TWIN TOWERS BOMBING;
PENTBOMB;
MULTI-STATE BOMBINGS;
AOT - IT 9/11 Law Enforcement Privacy

Synopsis: ICF #: SF2859

Details:

INFORMATION CONTROL FORM

Control Number: SF2859

Priority: IMMEDIATE Classification: UNCLASSIFIED

Method of Contact: Written

Source: 

Affiliation: FBI, NEWARK

Phone Number: 

Information Received Date: 09/27/2001 Time: 4:30 PM

Prepared By: 

Component/Agency: I&I/FBI

Event: ATTACHED FBI, NEWARK, EC DOCUMENTS UAL PASSENGERS, WHO HAD RESERVATIONS, BUT DID NOT TRAVEL, ON UAL, FLIGHT 93, FROM NEWARK, ON 09/11/2001.
Event Date: 
Time: 
References: 
Categories: INFORMATION PNR (FLIGHT MANIFEST) 
Event Reviewed By: 
Lead Required?: YES 

9/11 Law Enforcement Privacy 

REQ. #29-1 000000152
LEAD (s):

Set Lead 1:

SAN FRANCISCO

AT SAN FRANCISCO, CA

Lead Control Number: SF2859
Assigned To [Redacted] on 09/27/2001 at 4:40 PM

CONTACT AND INTERVIEW PATRICIA BREESE, [Redacted]. ASCERTAIN REASON FOR NO-SHOW AND DETERMINE ANY POTENTIAL LINK TO KNOWN HICHJACKERS.

9/11 Personal Privacy

REQ. #29-1 000000153
Event: THE ATTACHED LISTS NAMES OF PASSENGERS WHO WERE SCHEDULED TO FLY UNITED AIRLINES FLIGHTS 93 AND 175 ON 9/11/01. THESE PASSENGERS DID NOT SHOW UP FOR THEIR FLIGHTS. IT IS REQUESTED THESE INDIVIDUALS BE LOCATED TO DETERMINE THE CIRCUMSTANCES OF MISSING THE FLIGHTS AND/OR ANY INFORMATION THEY MAY HAVE REGARDING THOSE FLIGHTS.
References:
Categories:
Event Reviewed By: [ ]
Lead Required?: YES
9/11 Law Enforcement Privacy
Set Lead 1:

LOS ANGELES

AT LOS ANGELES, CA

Lead Control Number: LA6128
Assigned To " " on 10/05/2001 at 8:15 AM

LOCATE AND INTERVIEW RENEE YOUNG,

LOCATE AND INTERVIEW THOMAS SWAIN,

DETERMINE IF MEGAN SWAIN IS RELATIVE FOR SAME INTERVIEW.
ATTEMPT TO ASCERTAIN IF THIS HAS NOT ALREADY BEEN DONE.

***
The following investigation was conducted by Special Agent WCC-6, extension __________.

SA __________ attempted to contact Renee Yong, born __________, at telephone number __________. Fai Hung Yong, born 10/11/1956, California drivers license number __________, is Renee Yong's mother. Fai Hung Yong stated that Renee is attending school at __________ in Boston, Massachusetts. Renee is a freshman, and started the semester on September 4, 2001. Renee purchased a round trip ticket to Boston from Los Angeles a few months prior to September because it was cheaper than a one way ticket. To complete the purchase of the round trip ticket, she selected September 11 as her return date. Since she was attending __________, she had no intention to use the return ticket, and, therefore, was a no show on flight 175. Fai Hung Yong traveled to Boston on August 30, 2001 to get Renee ready for school. Fai Hung Yong flew home on September 3, 2001.

SA __________ contacted Thomas Swain, born __________. He worked in the southern California location for many years, and transferred to the __________ approximately one year ago. He sold residence at __________ in California in August, 2001. When escrow closed on August 17, 2001, he made reservations to relocate to the Boston area with his wife Elizabeth and daughter Megan. Round trip tickets were cheaper than one way tickets, so he made round trip reservations with a return date of September 11, 2001. His wife intended to return to Los Angeles but, due to work, she was unable to return on September 11 and changed her reservation to a different day. Thomas and Megan did not intend to fly back to Los Angeles, and therefore were "No Shows" on flight 93 on September 11.
Precedence: ROUTINE

To: Counterterrorism
New York
Chicago
Honolulu

Attn: RFU/UBLU
Attn: JTTF/I-44
Attn: IP/C
Attn: Squad 5, SA

From: Boston
Squad C-1
Contact: SSA

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-HM
265A-NY-280350

Title: PENTTBOMB
MAJOR CASE 182
CO: NY

Synopsis: To report coverage of lead.

Reference: 265A-NY-280350-BS Serial 456
265A-NY-280350-CT Serial 3455
265A-NY-280350-HM Serial 343

Administrative: Reference Honolulu Rapid Start control number HM 606, Boston Rapid Start control number 7548,

Enclosures: Enclosed for New York is original and four copies of FD-302 Kelly Kawahara on 11/19/01.

Details: On 11/19/01, Kelly Kawahara, advised that she is a native of Hawaii and currently a student at Honolulu. She purchased a round-trip ticket from Boston to Honolulu. The travel agent arbitrarily choose the return leg to be United Airlines Flight 175 on September 11, 2001. Kawahara advised that she didn’t have any intention on flying on that specific date and merely purchased the return “leg” for use during the holiday season. Kawahara stated that the selection of that flight and that date was entirely coincidental.

9/11 Personal Privacy

BS 19224

REQ. #29-1

000000158
To: Counterterrorism From: Boston

Boston will conduct no further investigation and will consider the leads covered.

**
KELLY KAWAHARA, telephone number telephonically contacted at her residence. KAWAHARA was advised of the official identity of the interviewing agent and the purpose of the interview.

KAWAHARA advised that she resides at. She is currently a student at School. The academic year began in August, 2001.

KAWAHARA said when she purchased the airline ticket to fly to Boston to attend she purchased a round trip ticket. The travel agent arbitrarily choose September 11, 2001 as the return leg of the ticket. KAWAHARA said that she never had any intention of returning on September 11 and planned to use that portion of the ticket to return for either Thanksgiving or Christmas.

KAWAHARA stated that it is merely coincidental that she was booked to fly on Flight 175 on September 11, 2001.

KAWAHARA said that she had no information pertinent to the investigation of Flight 175.
To: Boston
Canberra
Counterterrorism
Denver
Los Angeles
New York
Sacramento
San Antonio
San Francisco
Singapore

From: Chicago
IP/C
Contact: SA

Date: 01/16/2002

ITOS/UBLU/RFU/SIOC
9/11 Law Enforcement Privacy

Approved By: 
Drafted By: 

Case ID #: 265A-NY-280350 (Pending)

Title: PENTTBOMB

Synopsis: To request listed previously scheduled United Airlines passengers from flight 175 on September 11, 2001 be interviewed.

Details: The list of names provided herein are individuals who had originally been scheduled to fly on United Airlines (UA) flight 175 on 9/11/01. At some point, these individuals rescheduled to fly at another time or on another flight. It is requested that these individuals be located and interviewed regarding their original plans to fly on UA flight 175 and the rescheduling of that flight.

The information on each individual provided was obtained from United Airlines flight manifest records and when possible, from United Airlines Mileage Plus (frequent flyer) account information.

For information of New York CP, following are the names of individuals who were originally scheduled to fly on UA 175 on 9/11/01, however, no identifying information could be obtained from the flight reservation records to facilitate them being located and interviewed:

REQ. #29-1

000000161
To: Boston  From: Chicago
Re: 265A-NY-280350, 01/16/2002

M. Wilson, Donald Soo, Mahendrajeet Singh, Kathleen Armstrong, James Filbin, Audrey Schwartz, William Drake, Delba Chapa, Sean Corcoran, and Ed Porter.
To: Boston  From: Chicago  
Re: 265A-NY-280350, 01/16/2002

LEAD(s):

Set Lead 1:  
BOSTON  
AT

Locate and interview Matthew McRoberts, regarding his originally scheduled flight on UA 175 on 9/11/01, and subsequent change of flights. McRoberts may reside at

Set Lead 2:  
BOSTON  
AT

Locate and interview Chris Kozloski, regarding the originally scheduled flight on UA 175 on 9/11/01, and subsequent change of flights.

Set Lead 3:  
BOSTON  
AT

Locate and interview Joseph Braga, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 4:  
BOSTON  
AT

Locate and interview Paul Connolly, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.
To: Boston  From: Chicago  
Re: 265A-NY-280350, 01/16/2002

Set Lead 5:

BOSTON

Locate and interview O.L. Brown, in care of Delores Brown, regarding the originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 6:

BOSTON

Locate and interview Jennifer Gowasack-Fisher, regarding her originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 7:

BOSTON

Locate and interview Kelly Shelagh, regarding her originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 8:

BOSTON

Locate and interview Carlosa Montoya, regarding her originally scheduled flight on UA 175 on 9/11/01, and her subsequent change of flights.
To: Boston  From: Chicago
Re: 265A-NY-280350, 01/16/2002

Set Lead 9:

BOSTON

AT

Locate and interview Rose and Alfred Schwartzer, regarding their originally scheduled flight on UA 175 and subsequent change of flights.

Set Lead 10:

BOSTON

AT

Locate and interview Elizabeth Swain, regarding her originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 11:

BOSTON

AT

Locate and interview Brad Thompson, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 12:

BOSTON

AT

Locate and interview Debra Caney, regarding her originally scheduled flight on UA 175 on 9/11/01 and her subsequent change of flights.
To: Boston From: Chicago
Re: 265A-NY-280350, 01/16/2002

Set Lead 13:

CANBERRA
AT

Locate and interview Tatchui Soo, Australia, regarding the originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 14: (Adm)

COUNTERTERRORISM
AT WASHINGTON, DC

Read and clear.

Set Lead 15:

Denver
AT

Locate and interview Dennis McCarthy, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 16:

LOS ANGELES
AT

Locate and interview Sadie Herrera, regarding her originally scheduled flight on UA 175 on 9/11/01 and subsequent change to another flight.

REQ. #29-1
To: Boston  From: Chicago
Re: 265A-NY-280350, 01/16/2002

Set Lead 17:

LOS ANGELES
AT

Locate and interview William and Joanne Travers, regarding their originally scheduled flight on UA 175 and subsequent change of flights.

Set Lead 18:

LOS ANGELES
AT

Locate and interview Henry Stern, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change to another flight.

Set Lead 19:

LOS ANGELES
AT

Locate and interview Howard Englander, regarding his originally scheduled flight on UA 175 on 9/11/01 and his subsequent change to another flight.

Set Lead 20:

LOS ANGELES
AT LOS ANGELES, CALIFORNIA

Locate and interview Lindsey Harper, telephone regarding her originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.
To: Boston  From: Chicago
Re: 265A-NY-280350, 01/16/2002

Set Lead 21:

LOS ANGELES

AT

Locate and interview Thomas Iandiorio, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 22:

LOS ANGELES

AT

Locate and interview Wilbert Lick, regarding his originally scheduled flight on UA 175 on 9/1/01 and his subsequent change of flights.

Set Lead 23:

LOS ANGELES

AT LOS ANGELES, CALIFORNIA

Locate and interview Caroline Soeung, regarding her originally scheduled flight on UA 175 on 9/11/01 and her subsequent change of flights.

Set Lead 24:

LOS ANGELES

AT

Locate and interview Poyi Huang, regarding the originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

9/11 Personal Privacy

REQ. #29-1 000000168
To: Boston  From: Chicago
Re: 265A-NY-280350, 01/16/2002

Set Lead 25:

NEW YORK

AT NEW YORK, NEW YORK

Locate and interview Thomas Haugen, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 26:

SACRAMENTO

AT

Locate and interview Scott Lange, regarding his originally scheduled flight on UA 175 on 9/11/01 and subsequent change of flights.

Set Lead 27:

SAN ANTONIO

AT SAN ANTONIO, TEXAS

Locate and interview Christie Turner, regarding her originally scheduled flight on UA 175 on 9/11/01 and her subsequent change of flights.

Set Lead 28:

SAN FRANCISCO

AT

Locate and interview Laila Partridge, regarding her originally scheduled flight on UA 175 on 9/11/01 and her subsequent change to another flight.

9
To: Boston From: Chicago
Re: 265A-NY-280350, 01/16/2002

Sat Lead 29:

SINGAPORE

AT SINGAPORE

Locate and interview Litchen Liew, regarding the originally scheduled flight on UA 175 on 9/11/01 and subsequent change to another flight.

‡‡
To: Chicago

Investigative Services

From: Canberra

Contact:

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-CN (Pending)

Title: PENTTBOMB;
MAJOR CASE 182

Synopsis: To respond to lead requesting interview of TATCHUI SOO.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): For CG is a fax from the dated 02/01/2002.

Details: Referenced EC set forth lead requesting Legat Canberra locate and interview TATCHUI SOO, a passenger originally scheduled to fly on United Airlines flight 175 on 09/11/2001. As stated in the enclosed fax, the failed to locate a TATCHUI SOO at the address provided. The current resident at the address indicated the SOO moved to Hong Kong. Further investigation by the revealed that an ALBERT SOO departed Australia for Hong Kong during August 2001. ALBERT SOO's relation to TATCHUI SOO is not known.

Legat Canberra considers lead 13 serial 6174 to be covered.
To: Chicago  From: Canberra
Re: 265A-NY-280350-CN, 02/01/2002

LEAD(s):

Set Lead 1:

ALL RECEIVING OFFICES

Read and clear.

**

32heg05.ec
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: Chicago

From: Sacramento

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTTBOMB

Synopsis: Lead coverage.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): Enclosed for Chicago are one original and two photocopies of an interview of Scott K. Lange and one la containing interview notes.

Details: For information of Chicago, on 01/30/2002, Scott K. Lange, was interviewed regarding his rescheduling of his flight on United Airlines (UAL) #175, on 09/11/2001. Lange advised that he rescheduled and flew back to California before 09/11/2001, due to a family emergency.

9/11 Personal Privacy

REQ. #29-1

000000173
To: Chicago  From: Sacramento
Re: 265A-NY-280350-CG, 02/06/2002

LEAD(s):

Set Lead 1: (Adm)

CHICAGO

AT CHICAGO, ILLINOIS

Read and clear.

**
SCOTT K. LANGE, white male, date of birth ________

...was advised of the identity of the interviewing agent and the nature of the interview. He provided the following information:

LANGE advised that on September 6, 2002, LANGE and his friend Eddie Seileh, ________ were in Boston, Massachusetts, on vacation, attending East Coast baseball games. LANGE had been there four days when he received a telephone call from his mother.

LANGE and Seileh decided to take the next available flight back to California. LANGE advised that he and Seileh were originally scheduled to fly back on 09/11/2001, on United Airline (UAL) Flight 175. LANGE advised that when he rescheduled his flight with UAL, he believes he explained the reason for the change.

LANGE advised that on 09/11/2001, in the morning hours, he was at the hospital in Modesto, California when he learned of UAL Flight 175 crashing. LANGE advised that he hasn't flown again since 09/11/2001.
FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE                       Date: 02/09/2002

To: Counterterrorism
    New York
    Newark

ATTN: RFU/UBL

From: Newark
    C-14
    Contact: SA

Approved By: I

Drafted By: 9/ll Law Enforcement Privacy

Case ID #: 265A-NY-280350-NK (Pending)

Title: PENTTBOM;
       MAJOR CASE 182

Synopsis: To set lead.

Reference: 265A-NY-280350-302 Serial 15114
           265A-NY-280350-NK Serial 4097
           265A-NY-280350-TO Serial 4226

Details: The referenced documents pertain to United Flight 93
"No Show" passenger YU NAKAGAWA. Investigation by the
showed that NAKAGAWA is not in Japan and is likely in the
United States. Contact information for NAKAGAWA in the United
States is: [redacted]

and his date of birth is [redacted].

The did not find any link between
NAKAGAWA and the hijackers.

9/11 Personal Privacy

REQ. #29-1

NK 16409

000000176
To: Counterterrorism  From: Newark
Re: 265A-NY-280350-NK, 02/09/2002

LEAD(s):

Set Lead 1:

COUNTERTERRORISM

AT WASHINGTON, DC

Read and clear.

Set Lead 2:

NEW YORK

AT NEW YORK

Read and clear.

Set Lead 3:

NEWARK

AT ____________________________

Conduct logical investigation at ____________________________ in an effort to locate YU NAKAGAWA. Interview NAKAGAWA and ascertain his reason for not showing for United Airlines Flight 93 on 09/11/2001 and determine any potential link to known hijackers.

**
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: Chicago Counterterrorism
    New York

From: San Antonio
       Squad 16
Contact: SA

To: Attn: IP/C
     Attn: UBLU/RFU

Attn: IP/C
Attn: UBLU/RFU

Date: 02/28/2002

Approved By: 9/11 Law Enforcement Privacy

Drafted By: 9/11 Law Enforcement Privacy

Case ID #: 265A-NY-280350-SA (Pending)

Title: PENTTBOMB;
       Major Case #182;

Synopsis: Result of attempted interview with Christie Turner in San Antonio, Texas.

Reference: 265A-NY-280350-CG Serial 6174

Details: Chicago Division requested that Christie Turner, 8750 Tesoro Drive, Suite 200, San Antonio, Texas, be interviewed regarding the change of her September 11, 2001, scheduled flight aboard United Airlines Flight 175.

The San Antonio Division determined that 8750 Tesoro Drive, Suite 200, was the business address for Travelocity. Lori Monney, manager at Travelocity was asked why Christie Turner would show Travelocity's business address on her flight reservation information. Monney advised that because they are an online reservation service all transactions are done via the internet and the tickets are purchased for their clients by Travelocity. Hence, the airline company will use the address of the entity who actually purchased the ticket.

Personnel at Travelocity were able to provide a telephone number and address for Christie Turner. Turner's home address was ______ and her telephone number was ______. There were several persons with the name of Christie Turner in Travelocity's database, however this was the only Christie Turner who had previously booked a flight through Travelocity on United Airlines Flight 175 from Boston to Los Angeles.
To: Chicago  From: San Antonio
Re: 265A-NY-280350-SA, 02/28/2002

As no further investigation is required in the San Antonio Division this matter is considered covered.
To: Chicago From: San Antonio
Re: 265A-NY-280350-SA, 02/28/2002

LEAD(s):

Set Lead 1:

CHICAGO

AT CHICAGO, IL

Review address and telephone number obtained from Travelocity in San Antonio, Texas and determine if a lead should be sent to San Diego for additional information.

Set Lead 2: (Adm)

COUNTERTERRORISM

AT WASHINGTON, DC

Read and clear.

Set Lead 3: (Adm)

NEW YORK

AT NEW YORK, NY

Read and clear.

**
Precedence: ROUTINE
Date: 03/13/2002

To: Counterterrorism
New York

Attn: RFU/UBL

From: Newark
GMRA
Contact: 9/11 Law Enforcement Privacy

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-NK

Title: PENTTBOMB;
MAJOR CASE 182

Synopsis: Cover lead.

Reference: 265A-NY-280350-NK Serial 16409

Enclosure(s): Enclosed is FD-302 of YU NAKAGAWA.

Details: On 9/11/01 YU NAKAGAWA, a student of 
had a reservation on UNITED Flight #93, Newark to San Francisco.
NAKAGAWA was not on the flight.

On March 8, 2002, YU NAKAGAWA was interviewed at

When interviewed, NAKAGAWA explained his reservation on
Flight #93 as follows: When NAKAGAWA entered the United States
at San Francisco, California to attend , he needed
a San Francisco-Newark ticket. At that time, round trip tickets
were cheaper than one-way tickets, so he simply booked a round
trip ticket and saved money. NAKAGAWA states he was at 
at the time and never intended to use the second half
of the ticket, which he threw away.
To: Counterterrorism  From: Newark
Re: 265A-NY-280350-NK, 03/13/2002

LEAD(s):
Set Lead 1: (Adm)

ALL RECEIVING OFFICES
Read and clear.

++

REQ. #29-1 000000182
Special Agent (SA) IMMIGRATION AND NATURALIZATION (INS), interviewed YU NAKAGAWA; Date of Birth (DOB) interview was

According to NAKAGAWA has been a student at since January, 2002. Prior to this, NAKAGAWA had attended the previous semester at

NAKAGAWA states his home address in Japan is

NAKAGAWA stated that he attended from August 27, 2001 until December 24, 2001. After returning home to Japan for Christmas break, he re-entered the United States at San Francisco, California using his Japanese Passport Number He then commenced his studies at

When asked why he had a reservation for Flight Number 93 on September 11, 2001 that he did not use, NAKAGAWA said that he was studying at at the time, and that he never intended to use it. NAKAGAWA explained that when he arrived at San Francisco from Japan, a round-trip San Francisco-Newark ticket was cheaper than a one way ticket, so he booked the round trip reservation but did not use the September 11, 2001 return half. When asked what he did to the Newark-San Francisco portion of the ticket, NAKAGAWA said he threw it away prior to September 11, 2001.
Precedence: ROUTINE Date: 03/18/2002

To: Chicago Attn: JTTF/CT-1

From: Los Angeles Sqad NSD-4
Contact: SA

Approved By: 9/11 Law Enforcement Privacy
Drafted By: 

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTBOMB; MAJOR CASE #182 OO/NY

Synopsis: Los Angeles covers lead in captioned investigation.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): One FD-302 dated 02/15/2002.

Details: Referenced electronic communication outlined leads to locate and interview Lindsey Harper, Henry Stern, and Caroline Soeung concerning the circumstances surrounding the rescheduling of their United Airlines (UA) flights on the morning of September 11, 2001. Each of them were scheduled to fly on UA flight 175 which subsequently crashed into the World Trade Center.

Efforts to locate Henry Stern and Lindsey Harper yielded negative results.

Caroline Soeung was located and interviewed on 02/15/2002. She rescheduled her flight on the morning of September 11, 2001, due to an illness.

Los Angeles considers this lead covered.
To: Chicago From: Los Angeles
Re: 265A-NY-280350-CG, 03/18/2002

LEAD(s):
Set Lead 1:

CHICAGO

AT CHICAGO

Read and Clear.

**
Caroline Soeung, of ____, was telephonically interviewed concerning the events of September 11, 2001. After being advised of the identity of the interviewing agent and the purpose of the interview Soeung provided the following information:

On the morning of September 11, 2001, Soeung was scheduled to fly from Boston Logan Airport to Los Angeles, CA on United Airlines Flight 175.

Soeung had been in Providence Rhode Island visiting her parents the previous week. When she woke up on the morning of September 11, 2001 she had become ill with the flu. Due to the early morning flight from Boston to Los Angeles Soeung was planning to leave Rhode Island at approximately 5:30AM. When she woke up feeling sick her mother did not want her to leave so early in the morning in order to catch flight 175. Therefore, she rescheduled her flight to United Airlines Flight 535 which left latter in the afternoon.
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: Counterterrorism
Chicago
New York

From: Los Angeles

Approved By: 

Drafted By: 

Case ID #: 265A-NY-280350-CG (Pending)
265A-NY-280350 (Pending)

Title: PENTTBOMB
MAJOR CASE 182

Synopsis: Results of lead 17 and lead 22 in referenced serial.
Leads covered.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): Enclosed for Chicago are the original and one copy
of two inserts regarding requested interviews.

Details: On March 14, 2002, William B. Travers, born

Travers provided the following information concerning changing his original plans to fly on United Airlines flight 175 on September 11, 2001:

Approximately six to eight weeks prior to September 11, 2001, Travers and his wife, Joanne Travers, began making plans to attend a wedding in Vermont. They intended to attend the wedding on September 8, 2001, and then meet with friends in Boston, Massachusetts on September 10, 2001, and then return home on United Airlines flight 175 on September 11, 2001. However, they changed their plans after Travers spoke to the contractor that was building his new home in

9/11 Personal Privacy

REQ. #29-1
To: Counterterrorism
From: Los Angeles
Re: 265A-NY-280350-CG, 03/21/2002

On approximately Friday, September 7, 2001, Travers spoke to the contractor, During that conversation, told Travers that he had received the permits and planned to begin ground breaking on their new home on September 13, 2001. Therefore, Travers changed his plans and flew back on United Airlines flight 175 on September 10, 2001, in order to travel to for the September 13, 2001 ground breaking.

Travers had no knowledge of the September 11, 2001 terrorists' acts prior to September 11, 2001.

On March 20, 2002, Wilbert James Lick, born 1933, was interviewed at his residence, telephone Lick provided the following information concerning changing his originally scheduled flight on United Airlines flight 175 on September 11, 2001:

On approximately September 6, 2001 or September 7, 2001, Lick traveled to Vermont to visit his sister, Karla Telfer, who resided in Lick was originally scheduled to return on flight 175 on September 11, 2001. He had made plans to visit friends in Boston on the night of September 10, 2001, after visiting with his sister. However, he ended up visiting with his friends on Sunday night, September 9, 2001, and decided to fly back on Monday, September 10, 2001. Lick then went to work on Tuesday, September 11, 2001, at the Lick had no knowledge of the planned terrorists' acts on September 11, 2001, prior to September 11, 2001.
LEAD(s):

Set Lead 1: (Adm)

ALL RECEIVING OFFICES

Read and clear.

++

REQ. #29-1
The following investigation was conducted by Special Agent (SA) Los Angeles Division, on March 20, 2002:

Wilbert James Lick, born was interviewed at his residence, Lick provided the following information concerning changing his originally scheduled flight on United Airlines flight 175 on September 11, 2001:

On approximately September 6, 2001 or September 7, 2001, Lick traveled to Vermont to visit his sister, Karla Telfer, who resided in Lick was originally scheduled to return on flight 175 on September 11, 2001. He had made plans to visit friends in Boston on the night of September 10, 2001, after visiting with his sister. However, he ended up visiting with his friends on Sunday night, September 9, 2001, and decided to fly back on Monday, September 10, 2001. Lick then went to work on Tuesday, September 11, 2001, at the

Lick had no knowledge of the planned terrorists' acts on September 11, 2001, prior to September 11, 2001.
Precedence: ROUTINE

To: Chicago
   Counterterrorism
   New York

From: Los Angeles
       WCRA-1
       Contact: SA

Approved By: SA

Drafted By: SA

Case ID #: 265A-NY-280350 (Pending)

Title: PENTTBOMB;
       MAJOR CASE 182

Synopsis: To cover lead 24 to interview Poyi Huang.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): One 1A envelope containing original interview notes.

Details: On March 28, 2002, writer telephonically contacted Poyi Huang regarding his change of flight from UA 175 on September 11, 2001. Huang advised that, following the abrupt conclusion of a project he was working on in the San Jose area, he decided to visit friends in Boston. Huang used UA frequent flier miles so he made the reservation directly with the airline and would have made any changes to the itinerary directly with the airline.

Huang recalled leaving the San Francisco airport on the Monday before 9/11/2001 but was unsure of the exact day he traveled. Huang does not recall why he changed his return flight and does not recall being scheduled for UA flight 175. Huang returned on 9/13/2001, flying into Los Angeles International Airport. He was unable to fly out of Boston on 9/12/2001 but made the first flight out on 9/13/2001.

Huang is employed by CA and has been so employed for five years. He has begun a sabbatical which will conclude on 1/15/2003. Huang's California driver's license number is 9/11 Personal Privacy

REQ. #29-1 ser 35234 000000191
Inasmuch as all investigation has been completed, this lead is considered covered.
To: Chicago From: Los Angeles
Re: 265A-NY-280350, 03/28/2002

LEAD(s):

Set Lead 1: (Adm)

CHICAGO

AT CHICAGO

Read and clear.

Set Lead 2: (Adm)

COUNTERTERRORISM

AT WASHINGTON, DC

Read and clear.

Set Lead 3: (Adm)

NEW YORK

AT NEW YORK

Read and clear.

++

REQ. #29-1 000000193
Poyi Huang, California driver's license number telephonically contacted at his place of employment.

After being advised of the identity of the interviewing agent and the nature of the interview, Huang voluntarily provided the following information.

Following the abrupt conclusion of a project he was working on for in the San Jose area, Huang had some free time and decided to visit friends in the Boston area. Huang usually books his flights through an on-line booking system available at the office. For this trip, however, he used frequent flier miles on United Airlines (UA) and made the reservation directly through the airline. Any changes he made to his travel itinerary would have been done through UA and he would have made the changes in California.

Huang recalled leaving the San Francisco airport on the Monday before September 11, 2001 but was unsure of the exact day he traveled. He does not recall being scheduled for UA flight 175 nor does he recall why he changed his return flight. Huang returned on September 13, 2001, flying into Los Angeles International Airport. He was unable to fly out of Boston on September 12, 2001 but made the first flight out on September 13, 2001.

and has been employed by the company for five years. He has begun a sabbatical which is scheduled to conclude on January 15, 2003.
Precedence: ROUTINE

To: Counterterrorism Chicago New York

From: Los Angeles SAN4 Contact: SA

Date: 04/04/2002

Attn: UBLU/RFU SA

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTTBOM; MAJOR CASE 182;

Synopsis: Leads concerning scheduled UA passengers from flight 175 covered at Los Angeles. New lead set for Chicago.

Reference: 265A-NY-280350-CG Serial 6174

Enclosure(s): Enclosed for the file are one original and copies of three investigative inserts concerning re EC requesting interviews of scheduled UA #175 passengers for travel on 9/11/2001. Enclosed for recipients are copies of the same.

Details: Re EC (leads 16, 19, and 21) requested that Los Angeles at the Santa Ana RA interview SADIE HERRERA, HOWARD ENGLANDER, and THOMAS IANDIORIO regarding their originally scheduled flight on UA #175 on 9/11/2001, which were reportedly changed prior to departure. Both HERRERA and ENGLANDER were interviewed with negative results.

However, IANDIORIO reported that he was back east attending his sisters graduation from in September 2001. He was scheduled to fly back from Boston to Orange County with a stop over at Los Angeles International Airport on the morning of September 11, 2001 on United Airlines (UA) flight 175. When IANDIORIO checked-in at the UA ticket counter, he was informed that he was bumped from his flight to another UA flight that left at the same time as UA flight 175 (0800). He didn't object to being bumped because this plane had a stop over in Denver and actually arrived approximately 20 minutes sooner than UA flight 175. IANDIORIO said he has been

9/11 Personal Privacy

REQ. #29-1

CG 6558

000000195
wondering ever since September 11, 2001 why he was bumped for no reason at all. He stated that he is a large man, 6'2", 200 lbs., and was born on [redacted]. The interviewing agent reported that IANDIORIO was a large, athletic person.

Los Angeles will consider these leads covered.
To: Counterterrorism From: Los Angeles
Re: 265A-NY-280350-CG, 04/04/2002

LEAD(s):

Set Lead 1: (Adm)

ALL RECEIVING OFFICES

Read and clear.

Set Lead 2:

CHICAGO

AT CHICAGO, ILLINOIS

Chicago is requested to liaise with United Airlines and determine who bumped IANDIORIO and for what purpose.

++

REQ. #29-1

000000197
On April 1, 2002, Special Agent located and interviewed SADIE ANN HERRERA, aka SADIE ANN AVERY, SADIE HERRERA-FINNEGAN, Date of Birth residential address residential telephone

She was contacted due to FBI Chicago information suggesting that she was scheduled on UA flight #175 on September 11, 2001. After being advised of the identity of the interviewing agent and the purpose of the interview, HERRERA voluntarily provided the following information:

HERRERA is the She is responsible for human resources and facilities, to include security functions. She has been employed with past 14 years.

On September 11, 2001, HERRERA was scheduled to travel on United Airlines (UA) flight 174 from Los Angeles to Boston, to depart at 8:05 a.m. and arrive at 4:33 p.m. She was to return on UA flight #51 on September 13, 2001, to depart Boston at 12:55 p.m. and arrive at 3:59 p.m.

The purpose of her travel was to attend a company-sponsored board meeting scheduled for September 12, 2001 at Bolton, MA, where the firm maintains an office. The reservation was made through Carlson Wagonlit Travel, which maintains an on-site location.

HERRERA learned of the terrorists acts after she arrived at the Los Angeles International Airport via Golden Coast Limo, the firm's contract shuttle service. She learned of the airport's closure when she arrived at approximately 6:30 a.m.

Subsequently, suspended all air travel for its employees for the following two to three weeks. In lieu of travel, employees conducted business through teleconferencing.

HERRERA was shown photos of the hijackers, none of whom

-1-
she was able to identify.

HERRERA's statement was corroborated with an internal company memo containing her itinerary. The memo and her business card are contained in a 1-A envelope of this file.

9/11 Personal Privacy

HERRERA's criminal checks were negative.
On April 4, 2002, Special Agent was provided the following information by Special Agent of the Defense Criminal Investigative Service, who is assigned to the Orange County, CA Joint Terrorism Task Force (JTTF).

On April 2, 2002, and April 3, 2002, SA contacted Thomas regarding a lead dated January 16, 2002. The lead requested that Landiorio be contacted and interviewed regarding why he canceled his flight on United Airlines Flight 175 on September 11, 2001. After Landiorio was informed of the nature of the contact and SA identity, he stated the following:

Landiorio was back east attending his sisters graduation from in September 2001. He was scheduled to fly back from Boston to Orange County with a stop over at Los Angeles International Airport on the morning of September 11, 2001 on United Airlines (UA) flight 175. When Landiorio checked in at the UA ticket counter he was informed that he was bumped from his flight to another UA flight that left at the same time as UA flight 175 (0800). He didn’t object to being bumped because this plane had a stop over in Denver and actually arrived approximately 20 minutes sooner than UA flight 175. Landiorio said he has been wondering ever since September 11, 2001 why he was bumped for no reason at all. He stated that he is a large man, 6'2", 200 lbs., and was born on.
The following investigation was conducted on March 29, 2002, by [redacted] at [redacted]

The writer queried Choicepoint for Howard Englander. Choicepoint provided numerous addresses and other information regarding Englander. The printouts of this information is contained in the attached FD-340.

The writer telephonically contacted Howard Englander, his office, regarding Englander's being booked on United Airlines (UA) Flight 175 on September 11, 2001, and then the subsequent changing of this flight. Englander indicated he maintains a home in California. He travels to about every 6-7 weeks. He also travels extensively for his business, Englander has no knowledge that he was booked to fly on UA175 on September 11, 2001. Englander uses to make travel arrangements.

The writer telephonically contacted regarding Howard Englander travel arrangements on September 11, 2001. explained that Englander travels a lot. He often travels to his home in has often times changed flights for Englander.

was able to retrieve from her files the receipts from the flights in question. determined she canceled Englander's trip that involved the UA175 flight on September 11, 2001. With the credit from this flight, book a different trip with different destinations. faxed the tickets and the exchange paperwork to the writer. The fax is contained in the attached FD-340.
In Reply, Please Refer to
File No.

United States Postal Inspection Service
Northern California Division
PO Box 682528
San Francisco, California 94188-2528
Attn: Postmaster/Station Manager

To whom this may concern:

The Federal Bureau of Investigation (FBI) is requesting the assistance of the United States Postal Inspection Service in determining the current mailing address of an individual who is a witness in an ongoing FBI investigation. The individual who is the witness of an FBI investigation is as follows:

PATRICIA BRESEE
Address: 

The address information for the above listed individual is required for the performance of the Federal Bureau of Investigation's official duties. Any questions regarding this request should be directed to Special Agent
Federal Bureau of Investigation/9/11 Law Enforcement Privacy

Due to the nature of this investigation, the Federal Bureau of Investigation requests a priority response to this matter. Your assistance in regard to this matter is greatly appreciated.
Sincerely,

9/11 Law Enforcement Privacy
Special Agent in Charge

By:

9/11 Law Enforcement Privacy
Supervisory Special Agent
FEDERAL BUREAU OF INVESTIGATION

Precedence: IMMEDIATE

To: Newark

From: San Francisco
    Squad 17D,
    Contact: SA

Approved By: 
Drafted By: 

Case ID # 265A-NY-280350-NK (Pending)

Title: PENTBOMB
      MAJOR CASE #182
      O0:NY

Synopsis: The San Francisco Division has previously covered this matter. On 10/01/2001, the San Francisco Division located and interviewed Patricia Breese. This covers the lead for the San Francisco Division's, Squad 17D, as set out in 265A-NY-280350-NK Serial 4097, Lead 4.

Reference: 265A-NY-280350-302 Serial 43564

Details: On 10/01/2001, the San Francisco Division located and interviewed Patricia Breese in regard to Breese's airline ticket purchase to board United Airlines (UAL) Flight 93 on 09/11/2001. Breese was not a passenger on UAL Flight 93.

As no additional investigation remains in regard to 265A-NY-280350-NK Serial 4097, Lead 4, this lead for this matter is considered covered.
To: Newark From: San Francisco
Re: 279A-WF-222936-NK, 05/08/2002

Set Lead 1:

NEWARK

AT NEWARK, NEW JERSEY

Read and Clear
PATRICIA BREESE, was advised of the identity of the interviewing agents and the purpose of the interview. BREESE then supplied the following information.

BREESE had been in New York with her granddaughter and was booked on Flight 75 for September 10, 2001 in order to return to San Francisco. There had been a fire at the O'Hare airport and the plane she and her granddaughter were to take had to land at Kennedy, which caused a delay. When the plane was preparing to depart from Kennedy a passenger became sick and the plane returned to the terminal. BREESE was told by airline personnel that there was a chance that the flight might be canceled because the plane was so late in arriving. BREESE then placed reservations for flight 93, scheduled for September 11, 2001, so that if the flight was canceled they would be able to fly out the following morning.

The plane for flight 75 finally arrived, approximately six hours late, and BREESE and her granddaughter were able to fly to San Francisco that night. BREESE neglected to cancel her reservations on Flight 93.
To: [Redacted] Date: May 14, 2004
Fax #: [Redacted] Pages: , including this cover sheet.

Voice #:
From: Office of the Legal Attache
Subject: PENTTBOMB
Case ID: 265A-NY-280350

Donna,

Our Chicago Division is in the process of identifying individuals who were originally scheduled to fly on United Airlines flight #175 on 11 September 2001 but for whatever reason rescheduled their flights.

REQUEST OF THE

Please interview TATCHUI SOO regarding the originally scheduled flight on United Airlines flight #175 and subsequent change of flights.

Your assistance in this matter is greatly appreciated. Please don't hesitate to contact me should you have any questions.

Regards,

[Redacted]

Legal Attache

025ljc01.fax
To:  
Date:  May 14, 2004

Fax #:  
Pages:  1, including this cover sheet.

Voice #:  

From:  

Subject:  PENTTBOMB / OPERATION DRAVA

Case ID:  265A-NY-280350-CG-6174
Donna,

As part of our continuing investigation into the hijacking and crashing of four commercial jetliners on 11 September 2001, our Chicago office has requested the interviews of all persons originally scheduled to fly on United Airlines flight 175, but who changed their bookings and did not take the doomed flight. As you know, United Flt 175 crashed into the World Trade Center en route from Boston to Los Angeles. One such person who was scheduled to be on the flight but ultimately changed/canceled reservations is TATCHUI SOO,

Request of the

The [redacted] is requested to interview TATCHUI SOO regarding his original plans to fly on United flight 175. Determine the nature of Soo's trip, obtain Soo's complete travel itinerary, identify other persons traveling with Soo, determine Soo's reason for canceling/changing the flight, and identify the flight which Soo ultimately took.

Thank you for your cooperation in this matter.

Sincerely yours,

[Redacted]

FBI Assistant Legal Attache
The FBI is currently looking into all passengers who canceled or reschedule their flight plans, on United Airlines Flight 175 on September 11, 2002. As you may recall flight United Airlines flight 175 was one of the three hijacked airliners on September 11, 2002. Therefore we are looking into the motives of all passengers that were previously scheduled on flight 175, but for reasons yet unknown had changed their travel plans. One such passenger was Litchen Liew. Therefore we are requesting that your agency interview Litchen Liew and determine why Liew changed flights on September 11, 2002.

Sincerely,

9/11 Law Enforcement Privacy
Acting Legal Attache

1 - Addressee
1 - 265A-NY-280350
Dear [Name],

On 28 January 2002, our office provided a letter requesting assistance in determining the circumstances surrounding the rescheduling of United Airlines flight 175 on September 11, 2001, that had been booked by Litchen Liew. UA 175 is one of the three airline flights involved in the terrorist attacks of September 11. It should be noted that all individuals who changed their flight plans are being contacted by either the FBI or our foreign law enforcement partners. At this time, the FBI has no information which would lead us to believe that Litchen Liew was in any way involved in the terrorist attack, however, in an effort to thoroughly investigate this matter, your assistance in contacting Liew is requested.

Any interim or full report that you might have in this matter would be appreciated.

Sincerely,

9/11 Law Enforcement Privacy
Assistant Legal Attache
Dear [Name],

Attached for your reference are copies of two letters provided to your service requesting that Litchen Liew be contacted in an effort to determine the circumstances surrounding the rescheduling of United Airlines flight 175 on September 11, 2001.

To date our office does not have any record indicating that a response has been received from [Name] in this matter. Please advise if your service has had an opportunity to determine the circumstances surrounding Liew's change in flight plans, and whether or not any report will be forthcoming.

Your continuing assistance in this matter is appreciated.

Sincerely,

[Signature]

9/11 Law Enforcement Privacy
Assistant Legal Attache

REQ. #29-1
Precedence: ROUTINE

To: Counterterrorism
    New York
    Chicago

From: Boston

Contact: I.R.S.

Date: 5/20/2002

Approved By:

Drafted By:

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTTBOMB
        MAJOR CASE
        #182

Synopsis: Reference Chicago EC dated 1/16/02 265A-NY-280350-CG-
        serial 6174, Locate and interview passengers scheduled on United
        Airlines flight 175 on 9/11/01 that reschedule their flight
        plans.

Details: Boston has completed interview of Elizabeth Swain lead
        number 10 (265A-NY-280350-CG serial 5560 and 265A-NY-280350-302
        serial 76178) and interview of Debra Caney, lead number 12
        (265A-NY-280350-302 serial 46219)

        Boston will complete the remaining additional interviews
        and forward results as completed.

**

REQ. #29-1
To: Chicago
Counterterrorism
New York

From: Denver
Squad 4
Contact: SA

Approved By: 9/11 Law Enforcement Privacy

Case ID #: 265A-NY-280350-DN (Pending)

Date: 05/20/2002

Title: PENTTBOMB;
MAJOR CASE 182;
OO: NY

Synopsis: To report results of interview of Dennis McCarthy regarding his change of flight plans from September 11, 2001.

Administrative: Re LCN DN 1194.

Enclosure(s): For New York, original and two copies of FD-302 of interview of Dennis McCarthy; original interview notes; and DN-11 check of McCarthy; for Chicago, two copies of above FD-302.

Details: Dennis McCarthy, date of birth ___________ SSAN
was interviewed telephonically concerning his change of flight plans from September 11, 2001. McCarthy advised that he flew to Boston, Massachusetts, to see his broker. His business in Boston ended earlier, and McCarthy decided to come back earlier, changing his flight plans on Friday, September 7, 2001.

No further investigation is warranted. Lead considered covered.

9/11 Personal Privacy

000000213
To: Chicago From: Denver
Re: 265A-NY-280350-DN, 05/20/2002

LEAD(s):
Set Lead 1: (Adm)

ALL RECEIVING OFFICES
Read and clear.

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REQ. #29-1 000000214
DENNIS MCCARTHY, date of birth

was contacted telephonically concerning his rescheduling of flights from September 11, 2001. MCCARTHY was advised of the nature of the interview, the identity of the contacting Agent, and provided the following information:

MCCARTHY advised that he is a sales manager for [redacted] which handles convenience store products. MCCARTHY had flown to Boston to see his broker. MCCARTHY's flight schedule was from Boston to Los Angeles to Denver on September 11, 2001. MCCARTHY advised that this itinerary was the most economical ticket. MCCARTHY advised that his business with his broker was finished earlier, and decided to return earlier rather than wait for Tuesday, September 11, 2001. MCCARTHY changed his reservations on Friday, September 7, 2001, although he flew the same itinerary, Boston to Los Angeles to Denver.
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: Chicago Counterterrorism Boston

From: Boston

Date: 05/21/2002

Attn: SA ITOS/UBLU/RFU

Approved By:

Drafted By:

Case ID #: 265A-NY-280350 (Pending)

Title: PENTTBOMB


Reference: 265A-NY-280350-CG Serial 6174 lead 6

Enclosure(s): FD-302 interview of Jennifer Fisher.

Details: Jennifer Fisher, date of birth 1 SSA14 telephone SSAN was originally scheduled to fly United Airlines Flight 175 on September 11, 2001. Fisher, who is the

In September 2001 a photography shoot was scheduled in California and her photography crew was scheduled to depart Boston, MA on September 10, 2001. Initially, FISHER was scheduled for a September 10, 2001 meeting in Hingham, MA and planned to depart on UA Flight 175 the following day, September 11, 2001. When FISHER's September 11, 2001 meeting was canceled, she rescheduled her flight to September 10, 2001 and departed with her photography crew.

As no further investigation is deemed necessary, this lead is considered covered.

**

REQ. #29-1

CG 6939

000000216
JENNIFER FISHER, date of birth was advised of the identity of the interviewing agent and the purpose of the interview. FISHER provided the following information:

Fisher was telephonically contacted at her employment main office. FISHER advised that usually conducts 12 photograph shoots a year on the West Coast.

In September 2001 a photography shoot was scheduled in California and her photography crew was scheduled to depart on September 10, 2001. Initially, FISHER was scheduled for a September 10, 2001 meeting in Hingham, MA and planned to depart on UA Flight 175 the following day, September 11, 2001. When FISHER's September 11, 2001 meeting was canceled, she changed her flight to September 10, 2001 and departed with her photography crew on UA Flight 175.
Precedence: ROUTINE

To: Counterterrorism
   Chicago

From: Boston
   C-7/VFTF
   Contact: SA

Approved By:

Drafted By:

Case ID #: 265A-NY-280350 (Pending)

Title: PENTTBOMB

Synopsis: To report leads 1, 2, 7, and 9 covered by the Boston Division.

Reference:
FD-302 Serial 113349
FD-302 Serial 113351
FD-302 Serial 113547
FD-302 Serial 113544

Details: On 5/21/02, JEANNE KELLY, DOB: Telephone Number:
advised that her daughter SHELAGH KELLY was scheduled to fly out of Boston, Logan Airport on UAL Flight 175 on 9/11/01 to California. SHELAGH re-scheduled with another airline with a lower cost flight. JEANNE KELLY did not know what airline SHELAGH re-scheduled with to fly to California. At the time of the investigation SHELAGH was out of the country on a business trip.

On 5/21/02, DAVID SCHWARTZER, DOB: 
advised that his parents ALFRED and ROSE SCHWARTZER, were scheduled to fly out of Boston, Logan Airport on UAL Flight 175 on 9/11/01 to California. The SCHWARTZER’S planned to visit their daughter SUSAN SELTZER in . Sometime prior to 9/11/01, ROSE SCHWARTZER was not ready to travel and cancelled the flight prior to 9/11/01. The SCHWARTZER's re-scheduled the flight and traveled to California sometime around Thanksgiving 2001. DAVID SCHWARTZER did not know what airline his parents re-scheduled with to fly to California. At the time of the
investigation the SCHWARTZER'S were in Florida and not scheduled to return until the first week of June 2002.

CHRISTOPHER KOZLOSKI, DOB: I advised that on 9/11/01, he was booked on UAL Flight 175 from Boston to Los Angeles. His travel agent as an alternate flight also reserved KOZLOSKI on UAL Flight 11 from Boston to Los Angeles on 9/11/01. KOZLOSKI was to attend a business meeting on 9/11/01. The meeting was re-scheduled for 9/10/01 and KOZLOSKI took a UAL flight from Boston to Los Angeles on Sunday evening 9/9/01.

MATTHEW MC ROBERTS, DOB: Telephone Number: advised that he was scheduled to travel to Los Angeles from Boston on UAL Flight 175 on 9/11/01 for a business meeting. MC ROBERTS missed Flight 175 due to another meeting he attended in Boston. Due to this, MC ROBERTS rescheduled his flight to a later time. MC ROBERTS flight was cancelled due to the events on 9/11/01.

Boston considers leads 1,2,7 and 9 covered.

9/11 Personal Privacy
To: Counterterrorism
From: Boston
Re: 265A-NY-280350, 05/23/2002

LEAD(s):

Set Lead 1:

COUNTERTERRORISM

AT WASHINGTON, DC

READ AND CLEAR.

Set Lead 2:

CHICAGO

AT CHICAGO

READ AND CLEAR.

++

REQ. #29-1

000000220
JEANNE KELLY, date of birth: [redacted] address: [redacted]

was advised of the nature of the interview and the identity of the interviewing Agent. KELLY provided the following information:

JEANNE KELLY is the mother of SHELAGH KELLY, date of birth: [redacted] place of birth: [redacted]

SHELAGH KELLY resides with and has the same telephone number as her mother.

JEANNE KELLY advised that SHELAGH is currently on a business trip in London, England. KELLY is scheduled to return to Massachusetts in approximately three (3) weeks.

JEANNE KELLY stated that her daughter was scheduled to fly out of LOGAN AIRPORT to California on UNITED AIRLINES Flight 175 on September 11, 2001. KELLY further stated that this was in reference to a business trip. At that time SHELAGH was employed by VIANT, Boston, Massachusetts. KELLY indicated that she believes SHELAGH rescheduled with another airline on September 10, 2001. The reason she rescheduled was because the flight was at a lower cost. KELLY could not remember the name of the airline. KELLY advised that it was not one of the major airlines.

Investigation on 05/21/02 at Boston, MA (telephonically)

File # 265A-NY-280350-302 Date dictated 05/21/02

by 9/11 Law Enforcement Privacy
DAVID SCHWARTZER, Date of Birth:

Telephone Number:

was advised of the nature of the interview and the identity of the interviewing agent. SCHWARTZER provided the following information:

DAVID is the son of ALFRED and ROSE SCHWARTZER. ALFRED and ROSE reside at

DAVID advised that ALFRED has a Date of Birth of and Rose of

ALFRED and Rose SCHWARTZER were both born in the state of

ALFRED and ROSE SCHWARTZER are currently in Florida visiting relatives. The SCHWARTZER'S are scheduled to return sometime during the first week of June 2002.

DAVID indicated that his parents were scheduled to fly out of Logan Airport to California on United Airlines flight 175 on September 11, 2001. They were going to visit their daughter SUSAN SELTZER. SELTZER resides in DAVID further indicated that it was SELTZER who booked the flight for the SCHWARTZER'S.

DAVID stated that sometime prior to September 11, 2001, his mother was not ready to travel to California. DAVID believes that his mother canceled the reservation for UAL flight 175 on September 11, 2001. DAVID further stated that his parent's rescheduled their flight to California sometime around Thanksgiving 2001. DAVID did not know the airline utilized by his parents.
PAUL E. CONNOLLY, White Male, Date of Birth: [redacted]

Cellular Telephone Number: [redacted]

was interviewed at his residence. CONNOLLY was advised of the identity of the interviewing agent and the nature of the interview. CONNOLLY then provided the following information:

CONNOLLY was scheduled to be on UNITED AIRLINES Flight 175, on September 11, 2001, but, changed his flight plans because several weeks prior to the business trip, he had relocated his residence from [redacted].

Prior to taking the flight on September 11, 2001, CONNOLLY contacted his company's travel agent, [redacted] at Telephone Number: [redacted] and requested a flight out of MANCHESTER, NEW HAMPSHIRE AIRPORT, which was now closer to his residence in [redacted].

CONNOLLY is employed by [redacted].

CONNOLLY has taken UNITED AIRLINES Flight 125 on previous occasions from LOGAN INTERNATIONAL AIRPORT to Los Angeles and then on to his company's corporate headquarters in [redacted].

CONNOLLY is employed as a salesman for [redacted].

Instead of flying UNITED AIRLINES Flight 125, on September 11, 2001, CONNOLLY was supposed to fly from Manchester, New Hampshire to Chicago and then from Chicago to San Diego, however, his flight was cancelled because of the incident at the WORLD TRADE CENTER TOWERS. CONNOLLY made the business trip several weeks later.
MATTHEW MCROBERTS, white/male, date of birth: __________
Social Security Account Number (SSAN): __________
Place of birth: __________
Telephone number: __________

Advised of the nature of the interview and the identity of the interviewing Agent. He provided the following information:

MCROBERTS advised that he is employed in the Marketing Department.

MCROBERTS advised that he was scheduled to travel to Los Angeles from Boston via UNITED AIRLINES, Flight Number 175 on September 11, 2001, to attend a meeting for __________
MCROBERTS advised that his booking and reservations for his travel were conducted by a travel agency contracted by __________
MCROBERTS advised that he missed Flight Number 175 on September 11, 2001, due to a meeting he had to attend in Boston with __________

MCROBERTS advised that due to this meeting he rescheduled his flight to a later time that day. MCROBERTS advised that this later flight was canceled due to the events of September 11, 2001.

MCROBERTS further advised the interviewing Agent that he had no knowledge of the events of September 11, 2001, nor did he know any of the individuals involved.
CHRISTOPHER KOZLOSKI, white/male, date of birth _________
Social Security Account Number (SSAN): _________

Cell phone number: _________

Date of transcription 05/22/2002

was advised of the nature of the interview and the identity of the interviewing Agent. He provided the following information:

KOZLOSKI was employed as a salesman for _________
He was scheduled to attend a sales meeting at _________, on September 11, 2001. Due to this meeting _________, his travel agency booked him on UNITED AIRLINES, Flight Number 175, from Boston to Los Angeles, on the morning of September 11, 2001. His travel agency as an alternate flight also reserved him on Flight Number 11, UNITED AIRLINES, from Boston to Los Angeles, on September 11, 2001. _________, on Friday, September 7, 2001, rescheduled the meeting for Monday, September 10, 2001. Due to this rescheduling KOZLOSKI took a UNITED flight to Los Angeles, from Boston on Sunday, evening, September 9, 2001.

KOZLOSKI could not provide any information nor had knowledge of any individual involved in the events of September 11, 2001.
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: Counterterrorism
   New York
   Chicago

Date: 5/23/2002

Attn: RFU/UBLU
Attn: Penttbomb Unit
Attn: SA

From: Boston

Contact: I.R.S.

Approved By: 

Drafted By: 

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTTBOMB
       MAJOR CASE
       #182

Synopsis: Reference Chicago EC dated 1/16/02 265A-NY-280350-CG-
serial 6174, Locate and interview passengers scheduled on United
Airlines flight 175 on 9/11/01 that reschedule their flight
plans.

Details: Boston has completed interview of O.L. Brown lead number
5 (265A-NY-280350-302 serial 113703) and interview of Paul
Connolly, lead number 4 (265A-NY-280350-302 serial 113701)

Boston will complete the remaining additional interviews
and forward results as completed.

††
ORMANDE LINCOLN BROWN, White Male, Date of Birth:

BROWN was interviewed at his residence.

BROWN was advised of the identity of the interviewing agent and the nature of the interview. BROWN then provided the following information:

BROWN traveled on United Airlines flight 1689 which left Boston on September 11, 2001. BROWN'S flight left Boston at 8:05 for Denver, Colorado but was diverted while in the air to Detroit, Michigan as a result of the attack on the World Trade Center Towers. BROWN booked his flight on 4/23/01 for travel on 9/11/01 and was sent invoice number 200161582. After the flight was diverted to Detroit, BROWN stayed several days with his sister, ADELAIDE BOHLANDER.

BROWN was traveling to Santa Barbara, California to visit a cousin who was dying of cancer. BROWN then intended on traveling to Portland Oregon to attend a rodeo at the invitation of his former employer, until his retirement from the company in 1998.

BROWN booked his flight for 9/11/01, through in Portland, Oregon, telephone numbers 1-

when he was employed by and he continued to use her after his retirement. Prior to being purchased by the travel agency was known as.

BROWN took the flight that he was scheduled to take as far as he knows. He knows nothing about having been booked on United Airlines flight 175. BROWN stated that he did not change his reservation. BROWN later received an invoice from with number ITIN30938, for United Flight 505 which was scheduled to leave Boston for Denver on 9/11/01 at 8:00AM. That invoice was dated August 17, 2001. BROWN did not take this flight. BROWN hypothesized that the duplication of the invoices could be due to...
Continuation of FD-302 of Brown on 5/21/02.

the property being sold and the billing procedures of the companies being different.

BROWN is now semi-retired and is working for

BROWN'S wife, DELORES passed away on May 5, 2000 and he now resides alone. BROWN has a daughter, MARSHA ARNDT of New Hampshire, telephone number __________ who was visiting BROWN at the time of the interview.
Precedence: ROUTINE  Date: 05/23/2002
To: Chicago  Attn: IP/C SA
From: Boston Hudson RA  Contact: SA
Approved By: Drafted By:
Case ID #: 265A-NY-280350 (Pending)
Title: PENTTBOMB
Synopsis: Lead 3 covered; lead 11 investigation continuing.
Reference: 265A-NY-280350 Serial 6174
Enclosure(s): FD-302 re: Joseph E. Braga.
Details: Contact was made with Joseph E. Braga in Massachusetts. Attempts to contact Brad Thompson in Massachusetts have been unsuccessful so far. Investigation is continuing.
To: Chicago
From: Boston
Re: 265A-NY-280350, 05/23/2002

LEAD(s):

Set Lead 1:

BOSTON

AT

Continue efforts to locate and interview Brad Thompson,

9/11 Personal Privacy
JOSEPH E. BRAGA was contacted telephonically and provided the following information:

BRAGA was born in Portugal. He immigrated to the United States in 1951 and became a Naturalized citizen in 1957. His Social Security Account Number is

BRAGA stated he resides at He is retired.

BRAGA stated he was originally booked to travel from Boston to Los Angeles on United Airlines flight 175, scheduled to depart September 11, 2001. BRAGA stated he changed his reservation from United Airlines to Southwest Airlines departing on the same date from Providence, Rhode Island. BRAGA stated the reason he changed his flight reservation was because he saved over $200.00 in a round trip fare.

BRAGA stated he was traveling with his aunt, MARIA CHAVES and she changed her flight reservations also.

BRAGA stated he knows nothing of the events related to the September 11, hijacking/terrorists events other than what he has seen in the news.

BRAGA stated he is currently visiting his sister who resides at telephone BRAGA stated he will be returning to on May 28, 2002.

BRAGA stated he is available for further interview.
FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

To: San Diego
   New York

From: Chicago
   Squad CT-1
   Contact:

Approved By: 9/11 Law Enforcement Privacy

Drafted By: 9/11 Law Enforcement Privacy

Case ID #: 265A-NY-280350-CG (Pending)

Title: PENTTBOM;
   MAJOR CASE 182;
   00: NEW YORK

Synopsis: Request to locate and interview CHRISTIE TURNER.

Details: This communication requests that CHRISTIE TURNER, telephone
be contacted and interviewed regarding the change of her September 11, 2001, scheduled flight aboard United Airlines (UAL) Flight 175.

9/11 Personal Privacy
To: San Diego  From: Chicago
Re: 265A-NY-280350-CG, 06/07/2002

LEAD(s):

Set Lead 1:

SAN DIEGO

AT SAN DIEGO, CALIFORNIA

Contact CHRISTIE TURNER regarding the change of her September 11, 2001, UAL Flight 175 reservation.

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Precedence: ROUTINE                Date: 06/24/2002
To: Chicago
From: San Diego
     Squad 15
     Contact: 9/11 Law Enforcement Privacy
Approved By:
Drafted By:
Case ID #: 265A-NY-280350-CG (Pending)
          265A-NY-280350-SD (Pending)
Title: PENTTBOMB;
       MC 182
Synopsis: Lead 6659.1 covered at SD.
Reference: 265A-NY-280350-CG Serial 6659
Details: Referenced lead requested that SD contact Christie Turner,
regarding the reason for her changing her scheduled flight aboard
United Airlines flight #175.

Christie Turner advised that because her father-in-law died, she had to
travel to Minneapolis on 09/11/2001, thus changing her travel plans to
go to Boston. She thus traveled to Minneapolis on Northwest. Turner
advised no one warned her not to take the United flight.

SD considers lead 6659.1 covered.
To: Chicago  From: San Diego
Re: 265A-NY-280350-CG, 06/24/2002

LEAD(s):
Set Lead 1: (Adm)

CHICAGO

AT CHICAGO, IL

Read and clear.

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REQ. #29-1
LAILA PARTRIDGE, born ------ Social Security Account
was interviewed telephonically at her home telephone number, ------. After being advised of the identity of the interviewing agent and the nature of the interview, she provided the following information:

PARTRIDGE booked a ticket on United Airlines Flight Number 175 for the date 09/11/2001. She booked the ticket for a business trip related to her work for PARTRIDGE is a number for the offices of The telephone is

Although PARTRIDGE booked the ticket, she canceled her reservation and did not take the flight. She explained that she had planned to fly to San Francisco for a business meeting with However, the meeting was postponed and PARTRIDGE had other business that she was attending to in the East Coast.

Specifically, PARTRIDGE had to meet with a man named was one of the founders of a start-up company in which was making a substantial investment. As part of her duties, PARTRIDGE sits on company’s board of directors as a board observer for

PARTRIDGE is aware that her life was spared as a result of the changed schedules for these meetings. Shortly after 09/11/2001, she sent e-mails to both regarding her brush with fate. PARTRIDGE also noted that she received an e-mail from the former chief executive officer for expressed his concerns and thankfulness regarding PARTRIDGE’s brush with the 09/11/2001 terrorist attacks.

12/19/2002 San Jose, California (telephonically)
66F-SF-U131851-17D N/A
9/11 Law Enforcement Privacy
Precedence: ROUTINE

Date: 02/06/2003

To: Counterterrorism
Chicago
NEW YORK

Attn: ITOS/CON-1 SA

From: New York
IT-2/JTTF
Contact: 9/11 law enforcement privacy

Approved By:
Drafted By:

Case ID #: 265A-NY-280350 (Pending)

9/11 Personal Privacy

Title: PENTTBOM

Synopsis: Interview of Thomas Haugen, regarding changing of scheduled flight on 9-11-2001.

Full Field Investigation Instituted: 09/11/2001

Details: Thomas Haugen was interviewed at his place of business, Haugen provided the following for indentification:

Haugen stated that he was in Boston on the day of Sept. 11, 2001 and was scheduled to take flight 175. Haugen is in the trading industry and his meeting that was to take place in the morning of the 11th was postponed due to a client running late. According to Haugen he had his meeting at the Quincy Marriott in Boston and took a much later flight several days later due to Sept. 11th.

Haugen was very cooperative and willing to be reinterviewed if necessary. Haugen does travel all over the world but provided the following telephone of his supervisor for contact information:

New York considers this lead covered.