

[redacted] Inspector No. [redacted] - ATTA
 Primary inspector for AL SHEHHI
 Newark International Airport on May 29, 2000

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Telephone interview date: 05/17/04

9/11 Law Enforcement Privacy

Background.

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. No.

Do you recollect the inspection of Al Shehhi on May 29, 2000? No.

Were you assigned no [redacted] on that date? Yes.

[redacted] @ Newark at land POE.

FLETC.

- When did you train? How long? [redacted]
- Training in CT? No. At Newark, fraud classes.
- Document fraud? Yes. Categories of visas; maybe 8 hours.
- Databases? Yes, APIS/NIIS/IBIS
- Mock primary/secondary inspections? Yes for primary. Secondary – training on job and part of post academy.
- Cultural training? A little with Spanish language training.
- Behavioral training? How people respond to questions, or avoid a question.
- Language training? Spanish – didn't take.

Normal primary.

- Firearms training? – Yes, every other day. Firearms not allowed to carry in line. Possession to and from work. Only if in secondary or in ships or on escort.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked. Present documents, I-94, Customs declaration. Review completeness. Ask what purpose of visit, build dialogue from there. [redacted]
- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions? 3 months or 2 weeks and see airline tickets and tailor.
- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? 6 months up to 1 year; refer to secondary with supervisor approval – didn't happen often – tell to file for extension.
- *Length of stay for vocational students:* what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months? Duration of course plus 20 days not to exceed 1 year.
- *Processing time at Newark:* was there a standard processing time? [redacted] Any professional repercussions if did not meet that processing time? No, but supervisors did review how fast passengers were processed.
- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary? Discretion but for WL hit.
- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? I'd ask for it depending if US citizen or LPR. [redacted] Glynco training and at Newark.

(Went to Vermont post 9/11 for 4 weeks).

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not? [redacted]
- Can you read Arabic stamps/cachets? No.

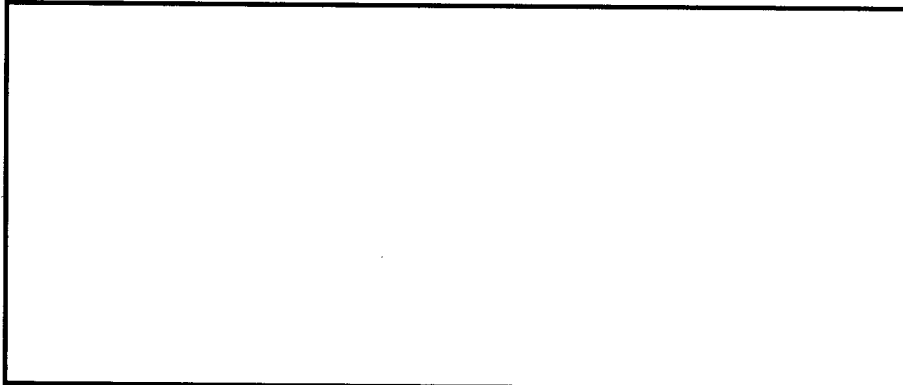
- Have you received any training in reading documents other than FLETC prior to 9/11? Post academy as well; have trainers review in relation to fraud.
- Redbook in 1997: fraudulent stamps
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps? Yes.

Treatment of Emirates and Saudis.

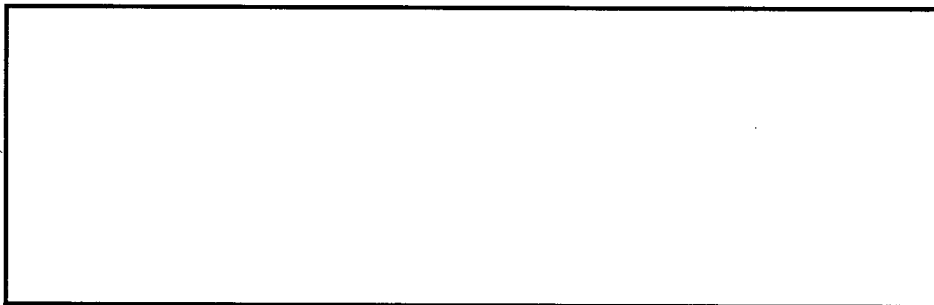
- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? No.
 - At Newark, did you ever notice that any particular nationalities were treated any differently than others?
 - What about Saudis in particular?
 - How did the treatment affect adjudication of Saudis?
 - If you could not communicate with a Saudi, what would you do? Call supervisor and ask for assistance for language barrier.
 - Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines? No. Some now.
 - Would the airline help you out? Sometimes – you'd ask.

Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary? Avoid answering questions and reaction to questions.

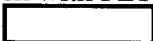
- 
-
-
-
-
-

-
-
-



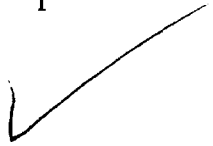
- What would be the nature of your concern; what would you think was wrong?
- **Al Shehhi's primary inspection.** (show documents).
- Where do you normally work? Primary – majority; same secondary.
- Where were you working on May 29, 2000? Pretty sure.
- Do you recollect al Shehhi (did not DOJ OIG interview)? No.
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.
- Were you aware that al Shehhi was referred to a customs secondary on that day by a rover? Is this information you would normally be told by customs during that time? No. Would've happened after processed and downstairs. We did have INS rovers then; would be at gates and looking for people for admissibility.

Changes at DHS.

- What changes do you see on the front line with the new CBP? New inspectors working fine – training officers – capable, able and willing, US Citizens and LPRs.
- Are you familiar with National Targeting Center? Yes, I have dealt with them. PAU deal with them. Helped exclude suspected terrorist. Very helpful and provide backup. Work with FBI often; assigned to both intel terminals; good relationships (FBI –  at Newark).
- What effect has US VISIT had on entry and the inspection process? People with visa; by September, visa waiver countries included, read in newspaper; yes. Good – helpful if all data current and have a fraudulent document – fingerprint plus photo plus DOS/CCD visa.

- Use and value of SEVIS. Yes, it is good. Response team will help.
- Adequate access to DOS visa via the Consular Consolidated Database. Yes, on USVisit.
- If you had a message for Commissioner Bonner what would it be? We need to have everything available to make our job proficient: training, equipment. Merger: we're working together, that we'll be able to make this work. Everything and all decision-making made through Customs. Morale down a bit. We'll weather the storm and get through it.

Inspector No. ~~ATIA~~
Primary inspector for AL SHEHHI
Newark International Airport on May 29, 2000



Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Background.

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. *phone not sure, thought was no*

Do you recollect the inspection of Al Shehhi on May 29, 2000? *No.*

Were you assigned no. on that date? *yes.*

FLETC.

Newark at land POE.

- When did you train? How long? *Glynco*
- Training in CT? *No. At Newark, fraud classes*
- Document fraud? *yes. categories of visa. maybe 8 hrs.*
- Databases? *yes. APIS / NIIS / BLS*
- Mock ^{primary +} secondary inspections? *yes for primary
secondary - train on job + part of post academy.*
- Cultural training? *a little w/ Spanish ^{language} training.*
- Behavioral training? *how respond to - ? ; avoid a Q.*
- Language training? *Spanish - didn't take.*

Normal primary.

*a Firearms training? yes. quite every other day.
No, not allowed to carry in the. Possession to + from work.
Only if in secondary or in shops or on escal*

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked. Present docs IT-94, Customs decl. Review completeness

Ask: [Redacted]

- Length of stay for B1s: was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions?

no open approach
may be brief

Any problems w/ INS?

- Length of stay for B2s: was there any discretion in length of stay granted B2s pre 9/11? 6 mos.

had a stamp.

up to yr. refer to secondary w/ supervisor approval - didn't happen often - tell to file for extension.

- Length of stay for vocational students: what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months? duration of course + 30 days not to exceed 1 yr.

- Processing time at ^{Newark} Miami: was there a standard processing time?

[Redacted]

Any professional repercussions if did not meet that processing time? No, but supervisors did review how much fast processing passengers.

- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary? up Discretion but for WL hit.

Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket?

Review of passport and visa. Glyco training @ Newark.

- What do you look for on the document to determine whether fraud or not?

[Redacted]

- Can you read Afabic stamps/cachets?

NO.

- Have you received any training in reading documents other than FLETC prior to 9/11? - post academy a well. - have trainers review in re to fraud.

• Redbook in 1997: fraudulent stamps +

- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?

YES

Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security?

NO

- At Newark, did you ever notice that any particular nationalities were treated any differently than others?

- What about Saudis in particular?

- How did the treatment affect adjudication of Saudis?

- If you could not communicate with a Saudi, what would you do?

call super + ask for assistance for language barrier.

- Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines?

NO. Some now.

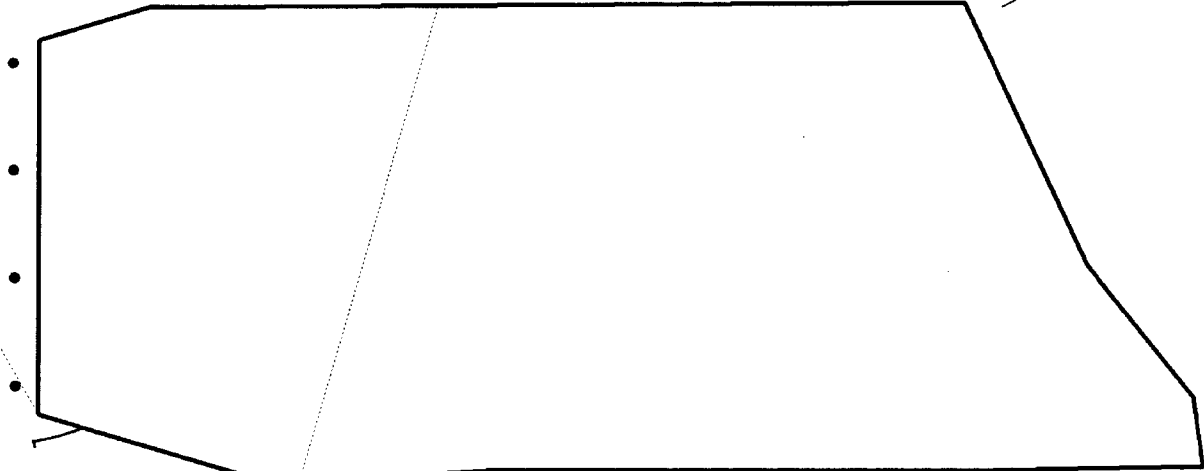
- Would the airline help you out?

Sometimes. You'd ask.

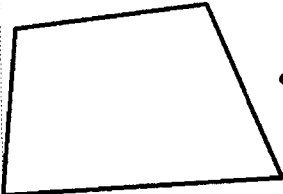
Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

-
-
-
-



• What would be the nature of your concern; what would you think was wrong?



- Al Shehhi's primary inspection. (show documents).
- Where do you normally work? *primary - majority some 2ndary.*
- Where were you working on May 29, 2000? *pretty sure.*
- Do you recollect al Shehhi (did not DOJ OIG interview)? *No.*
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

✓ • Were you aware that al Shehhi was referred to a customs secondary on that day by a rover? Is this information you would normally be told by customs during that time? *No. Would've happened after processed & down stairs*
We did have INS rovers then - be at gates + looking for people for admissibility.
 Changes at DHS.

- What changes do you see on the front line with the new CBP? *never inspectors working fine! - trainy officers say capable, able + willing. US citizens + LPRs.*
- Are you familiar with National Targeting Center? *Yes, I have dealt w/ them. PAO deal w/ them. Helped exclude suspected terrorist. Very helpful + provide teching. Work w/ FBI*

What effect has US VISIT had on entry and the inspection process? *often. I assigned to both intl terminals. Good rel' nships.*

- people w/ visa
- by Sept., visa waiver countries included, read in newspaper.
- Yes, good, helpful if you all data concernment + have a fraudulent doc - finger + photo, + DOS/old visa.

FBI
 @Newark: (2)

- Use and value of SEVIS. *yes, it is good. ~~How~~ Response team will help.*
- Adequate access to DOS visa via the Consular Consolidated Database. *yes, on US visit.*
- If you had a message for Commissioner Bonner what would it be?

We need to have everything available to make an job proficient:

*training
equipment*

Meyer: we're working together, that we'll be able to make this work.

Everything + all decision-making made thru Customs. Make down a bit.

We'll weather storm + get through.

MARWAN AL-SHEHHI

May 29, 2000 – Newark International Airport

SABENA – Flight # 537

Primary Inspector

[REDACTED]

- Telephonically interviewed by SA [REDACTED]
- Was given Kalkines warning
- Has been employed with INS since May 1997 – II at Newark Airport
- Had no recollection of processing Alshehhi through primary inspection on May 29, 2000
- B-2 visas are issued for a minimum of six-months with a one year maximum
- How would a primary II handle an passenger: [REDACTED]
- [REDACTED]
- Normally would ask about previous visits to U.S. if entry stamps are in the passport
- If the documents look fraudulent or don't match with the intention of the travel, then the passengers is sent to secondary for further inspection
- Hard Secondary area: Computer queries are conducted by the secondary inspectors (NCIC, STSC, NIIS, CLAIMS, CIS, DACS, NAILS)
- If adverse action is required for criminal or administrative proceedings, then a supervisory II must be notified and the final decision comes from the supervisor
- B-2 tourist visas are issued normally for six months
- B-1 business visas normally up to six months – depends on amount of time needed – minimum is normally three months
- [REDACTED] receives follow-up training periodically – changes come down from HQ and district via cc-mail or memo's
- Primary Inspection process: Check documents, interview - [REDACTED]
- [REDACTED]
- If passengers plans on attending flight school, back of I-94 there is a box for "prospective student" – can be admitted into the U.S. as a student
- If already attending flight school, and does not enter with an M-1, must go to secondary for further review
- Some passengers come to U.S. and say they are prospective students – normally would ask follow-up questions before admitting
- If intention was to return to a school already attending, and the passenger does not have the proper visa, that passenger is referred for secondary inspection
- Not sure about returning the students – depends on the person(s) circumstances – can issue a I-193 waiver - the ultimate decision must come from a supervisor if any adverse action must be taken