

BEGPRODNO : M-INT-0000058
BEGBATES : 265A-NY-280350-302~22170
DATE = 09/11/2001
FBIDESCR : INTERVIEW W/ TERESA GONZALEZ
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : FD-302 (Rev. 10-6-95)

- 1 -

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 09/11/2001

Teresa Gonzalez, operator for AT&T Services AT&T, telephonically contacted the Federal Bureau of Investigation FBI to report an emergency phone call received by AT&T. After being advised of the identity of the interviewing agent and the nature of the interview, she provided the following information:

Mercy Lorenzo, also an operator with AT&T, received a call from a female passenger on flight 77 requesting to be transferred to telephone number 202514-2201. The female passenger advised the plane was being hi-jacked. Hi-jackers were ordering passengers to move to the back of the plane and were armed with guns and knives. Lorenzo indicated the pilot might not yet be aware of the take over of the plane.

Additionally, the number provided was the number of the passenger's husband. He is a Sergeant and resides in Washington, D.C.

Investigation on 09/11/2001 at Los Angeles, California telephonically
265D-LA-C228332
File # 265D-NY-280350-LA Date dictated 09/11/2001
by 9/11 Law Enforcement Privacy

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

[PDF page 1]