

**Inspector No. 480**  
**Primary inspector for JARRAH**  
**Newark International Airport on January 5, 2001**

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

**Telephone interview date: 05/26/04**

9/11 Law Enforcement Privacy

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. No, just learned of it.

Do you recollect the inspection of Jarrah on January 5, 2001?

Were you assigned no. 480 on that date? Don't recall.

**Length of service at INS.**

**FLETC.**

- When did you train? How long?
- Training in CT? 1 class, one afternoon re terrorism; mostly from the 1980s. No operational guidance to inspections.
- Document fraud? Focused on all documents – passport, visa, SS card = 16 hours. Travel stamps: no. Nothing subsequent from FDL – very little.
- Databases? Yes, but it didn't click until used at POE. Not much hands on. Never knew checking for terrorist – just assumed it – even at POE.
- Mock secondary inspections? 4-8 hours; primary: half land border; half airport; secondary – none.
- Cultural training? Some, very little – broad based.
- Behavioral training? Yes.
- Language training? No.
- Firearms training? Yes – one month. Pre 9/11, on ships on secondary offsite; not primary.

**Normal primary.**

More of facilitator than enforcer. Document fraud – criminals – not so much looking for intending immigrant. I was taught to look for document fraud = criminal. Did not feel had a role in CT.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.

- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions? B1: whatever required for stay – supporting documentation. If requested more than 6 months, refer to secondary.
- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? If more than 6 months, refer to secondary with supervisor's approval.
- *Processing time at Newark:* was there a standard processing time?

Any professional repercussions if did not meet that processing time?  – through that in our faces all the time” If slow, supervisor would get on you. Retrain if going too slow.

**Review of passport and visa.**

- What do you look for on the document to determine whether fraud or not?

- Can you read Arabic stamps/cachets? No.
- Have you received any training in reading documents other than FLETC prior to 9/11? Few and far between.

- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?
- Familiar with the Redbook? No – had until a year ago. Not original Redbook.

#### **Treatment of Emirates and Saudis.**

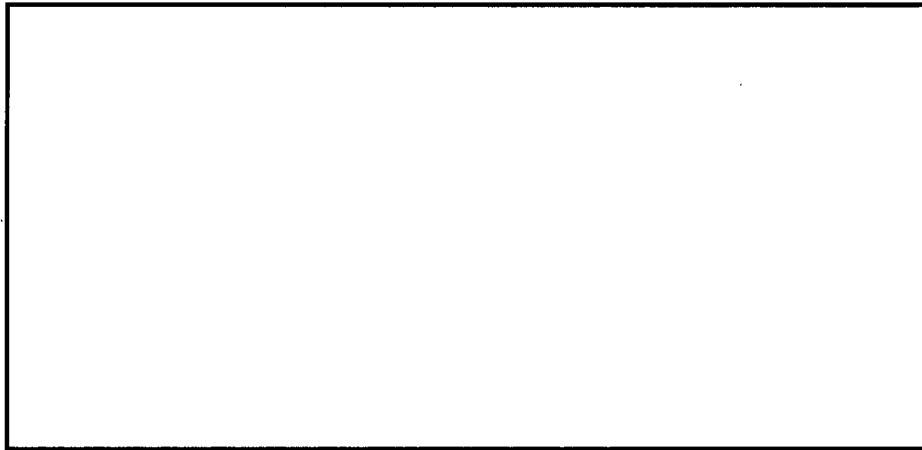
- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? No. Lebanese to U.S., probably not.
  - At Newark, did you ever notice that any particular nationalities were treated any differently than others? No.
  - What about Saudis in particular?
  - How did the treatment affect adjudication of Saudis?
  - If you could not communicate with in Arabic, what would you do? Refer to secondary.
  - Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines? Had one in 1996.
  - Would the airline help you out? Sometimes – not too many Arabic speakers.

#### **Profiling.**

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

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- **Jarrah's primary inspection.** (show documents). Admission stamp: never put down with B1/B2 – only on I-94.
- Where were you working on January 5, 2001? My stamp.
- Do you recollect Jarrah (did not DOJ OIG interview)? No. 4 times in and out – I'd ask, but no problem.
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

Would the fact that Jarrah had been in and out numerous times affected adjudication?  
Yes, ask more.

What if you'd known he was a full time student at the time, never changed status, and was done and still coming in and out? Gone to secondary and probably sent back home for failure to have proper visa.

**Changes at DHS.**

- What changes do you see on the front line with the new CBP? Now a supervisor. People are more aware. A lot more secondaries looking closer, men and women. Still doing NSEERS.
- Are you familiar with National Targeting Center? Yes, get used everyday. No exact matches.

- What effect has US VISIT had on entry and the inspection process? Slowed admissions down; most aliens accept it; valuable? Not really, a big database – no hits on biometrics exact matches.
- Use and value of SEVIS. Was used a lot, not now. Using SEVIS to verify I-20 bar codes, but only in secondary.
- Adequate access to DOS visa via the Consular Consolidated Database. Yes.
- Value of technology that better fraudulent documents? Yes.
- Database that has real time stolen passport numbers? Tremendous.
- If you had a message for Commissioner Bonner what would it be? Try to get as much intel as possible prior to entry, prior to boarding.
- Verify SEVIS @ primary? As long as it doesn't take too long.

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Inspector No. 480  
Primary inspector for JARRAH

Newark International Airport on January 5, 2001

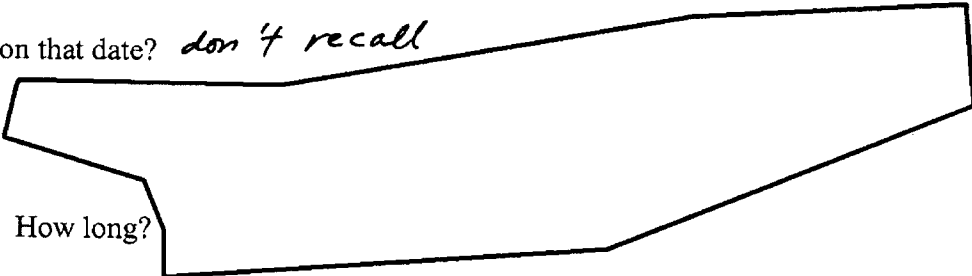
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Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. *No. Just learned of it.*

Do you recollect the inspection of Jarrah on January 5, 2001?

Were you assigned no. 480 on that date? *don't recall*

Length of service at INS.



**FLETC.**

- When did you train? How long?
- Training in CT? *1 class<sup>1 afternoon</sup> re terrorism, mostly from the 80s. No operational guidance to inspections.*
- Document fraud? *Focused on all docs: passport, visa, SS card. 16 hours. Travel stamps: NO. Nothing subsequent from FDL - very little.*
- Databases? *yes, but it didn't click til used @ POE. Not much on hands. Never knew checking for terrorists - just assumed it - even at POE*
- Mock secondary inspections? *4 or 8 hrs. Primary: land border 1/2 airport 1/2 Secondary: Ø*
- Cultural training? *some, very little + broad-based*
- Behavioral training? *yes.*
- Language training? *No.*
- Firearms training? *Yes. Months. Pre 9/11, on ships. in 2ndary offsite. Not primary.*

1. facilitator/enforcer
2. document fraud, criminals, NOT so much looking for intending immigrant. I was taught to look for doc fraud = criminal.
3. role in CT? Y/N.

**Normal primary.**

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.

Length of stay for B1s: was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions?

B1: whatever required for stay - supporting documentation. If request > 6 mo, 2nd day.

- Length of stay for B2s: was there any discretion in length of stay granted B2s pre 9/11? if > 6 mos, 2nd day w/ super approval

- Length of stay for vocational students: what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months?

- Processing time at Newark: was there a standard processing time?

Any professional repercussions if did not meet that processing time? 45 1

If slow, super would get on you. Retrain if going to slow.

- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary?

- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket?

**Review of passport and visa.**

- What do you look for on the document to determine whether fraud or not?

- Can you read Arabic stamps/cachets?

No.

- Have you received any training in reading documents other than FLETC prior to 9/11?

Few + far b/w.

- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?

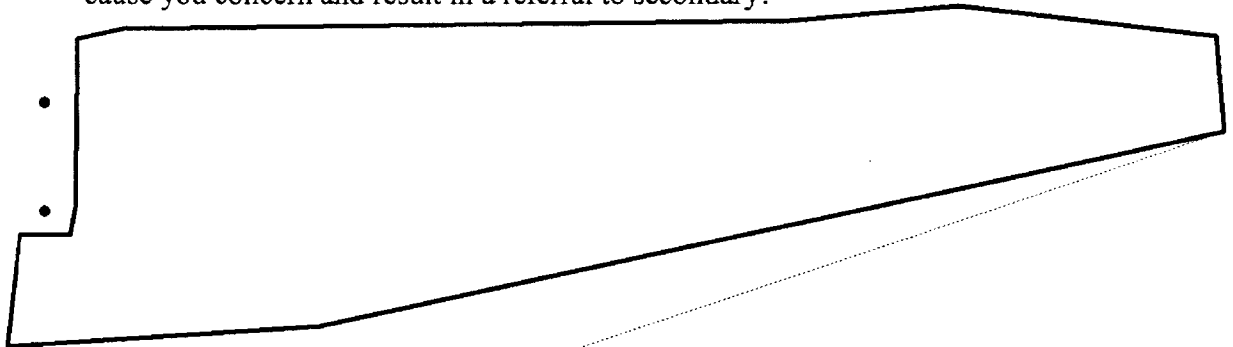
- Familiar with the Redbook? *fraud docs No. - had until a year ago. Not original Redbook.*

#### Treatment of Emirates and Saudis.

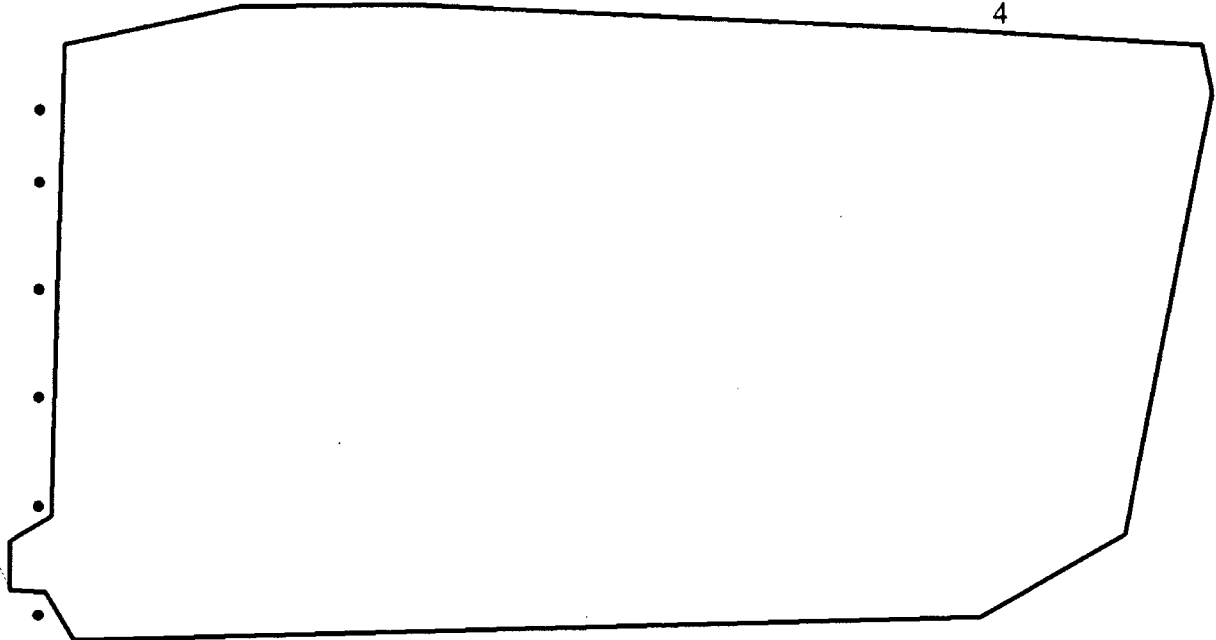
- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? *No. Lebanese to US, probably not.*
- At Newark, did you ever notice that any particular nationalities were treated any differently than others? *No.*
- What about Saudis in particular?
- How did the treatment affect adjudication of Saudis?
- If you could not communicate *in Arabic* with a Saudi, what would you do? *2ndary*
- Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines? *Had one in 96.*
- Would the airline help you out? *sometimes - not too many Arabic speakers.*

#### Profiling.

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?







- Jarrah's primary inspection. (show documents).

*Admission stamp: never put down with SI/B2 - only on I-94.*

- Where do you normally work?

- Where were you working on January 5, 2001?

*My stamp.*

- Do you recollect Jarrah (did not DOJ OIG interview)?

*No.*

*- 4 times in + out: I'd ask, but no problem.*

- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

Would the fact that Jarrah had been in and out numerous times affected adjudication?  
*yes, ask more.*

What if you'd known he'd <sup>was</sup> been a full time student, <sup>at the time.</sup> never changed status, and was done and still coming in and out?  
*gone to 2nd day, + probably sent back home for failure to have proper visa.*

**Changes at DHS.**

- What changes do you see on the front line with the new CBP?  
*Now a supervisor. people are more aware. A lot more 2ndaries, looking @ closer, men + women. Still doing NSEES.*

- Are you familiar with National Targeting Center?

*yes, get used everyday. No exact matches*

- What effect has US VISIT had on entry and the inspection process?

- Slowed <sup>admission</sup> ~~it~~ down.
- Most aliens accept it.
- Valuable? Not really, a big database. No hits on biometric exact matches.

- Use and value of SEVIS. *Was used a lot, not now. Not using SEVIS to verify I-20 bar codes, but only in 2ndary.*
- Adequate access to DOS visa via the Consular Consolidated Database. *yes*
- *better fraudulent docs yes*
- Database that has real time stolen passport numbers? *Tremendous.*
- If you had a message for Commissioner Bonner what would it be?  
*Try to get as much intel as possible prior to entry, prior to boarding.*
- ~~Was~~ Verify SEVIS @ primary? *As long as it doesn't take too long.*

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1 -IMMIGRANT INFORMATION SYS 1  
DETAIL VIEW

DATE: 9/21/01  
TIME: 6:27:21

LN: JARRAH  
PASSPORT NUMBER  
ARRIVAL

FN: ZIAD

DOB: 05/11/1975 COC: LEBAN  
GENDER: M COR: GERMA

ADMN REC: 1 OF 1

ADMISSION NUMBER : 95009675906  
ADMISSION CLASS : B2  
ADMISSION DATE : JAN 05, 2001  
ADMITTED TO DATE : JUL 04, 2001  
PORT OF ENTRY : NEWARK NJ  
INSPECTOR NUMBER : 480  
VISA ISSUE POST : BERLIN  
VISA ISSUE DATE : MAY 25, 2000  
ARRIVAL CARRIER : CO CONTINENTAL AIR LINES  
AIRLINE FLIGHT NUMBER : 00037  
INTENDED STREET ADDRESS: 150 E AIRPORT AVE  
INTENDED CITY ADDRESS : VENICE  
MICROFILM NUMBER :

TRAVEL MODE: AIR

STATE: FLORIDA

DEPARTURE  
DEPARTURE DATE : JAN 26, 2001  
PORT OF DEPARTURE :

ACTUAL DEPARTURE CARRIER : CO  
ACTUAL DEPARTURE FLIGHT #: 36

SCREEN HELP:

PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU  
PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY

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