

*John
Team 7 cy
one of more important*



U.S. Department
of Transportation
Federal Aviation
Administration

Memorandum

Subject: **INFORMATION:** Full Transcript;
Aircraft Accident; UAL175; New York, NY;
September 11, 2001

Date: May 2, 2002

From: New York ARTCC

Reply to
Attn. of:

To: Aircraft Accident File ZNY-ARTCC-148

This transcription covers the Traffic Management Unit, Arrival Director position for the time period from September 11, 2001, 1224 UTC, to September 11, 2001, 1330 UTC.

Agencies Making Transmissions

Traffic Management Unit, Arrival Director
Boston Center, Traffic Management Unit
Cleveland Center, Traffic Management Unit
Air Traffic Control System Command Center
Unknown Agency
Acting Air Traffic Division
 Manager, New England Region
New York Center, Supervisor Traffic Management
New York Center, Operations Manager In Charge
Office of Civil Aviation Security Intelligence
Washington Center, Traffic Management Unit
New York TRACON
Williamspoint Air Traffic Control Tower

Abbreviations

AD1
ZBW
ZOB
ATCSCC
Unknown

ANE-500
STMC1
OMIC
ACI
ZDC
N90
IPTT

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject aircraft accident involving UAL175:

9/11 Working-level Employee

Quality Assurance Specialist
New York ARTCC

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1229:20 AD1 new york center

1229:22 ZBW hi new york boston is on right --- waiting for cleveland

1229:27 AD1 what do you got for us

1229:28 ZOB cleveland

1229:33 ZBW hi cleveland new york boston ah i got a little situation with american one one american eleven he is a uh seven fifty seven departed boston going to l a x um we don't know where the aircraft is going he um in ah supposedly going to l a x that was going westbound we lost his ah frequency then we lost his transponder and now the aircraft is ah just west of albany heading due south

1229:59 ZOB oh my goodness ok --- do we have do we have his ah a data block on him who's got the ah

1230:06 ZBW yeah we we ah its a primary target presently heading ah ah ah it's southwestbound

1230:11 ZOB ok um understand i'll i'll i'll advise the area

1230:15 ZBW (unintelligible) right now

1230:18 ZBW the last altitude ah observed was uh flight level two niner zero

1230:20 AD1 and you say he's heading southbound

1230:22	ZBW	heading southwestbound he's like towards ah hancock uh right a right around there he's uh southwest of albany by one five miles
1230:33	AD1	and you have no idea where he's going
1230:34	ZBW	no idea sir
1230:35	AD1	all rightee
1230:37	ATCSCC	you can tag him on the t s d (unintelligible)
1230:39	AD1	yeah i got him tagged you say he's primary only
1230:41	ZBW	primary only
1230:42	AD1	ok we'll watch him
1230:43	ZBW	(unintelligible) thank you
1231		
1232		
1233		
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1249

1249:02	Unknown	hey terry tom try otis also
1249:05	Unknown	we did
1249:07	Unknown	anything any luck
1249:09	Unknown	no we did not have any luck that's why we down to atlantic city
1249:12	Unknown	ok
1249:13	ANE-500	excuse me catarone acting air traffic division manager new england region is also on
1249:19	STMC1	ok command center you on
1249:23	ATCSCC	command centers on
1249:26	STMC1	ok are you are you i guess boston's getting in touch with atlantic city but do you have any direct line to the military ah for this incident
1249:33	ATCSCC	i believe the supervisor's going to the carf unit now
1249:36	STMC1	ok
1249:43	STMC1	here's some new information we ah we lost the primary target about twenty west of kennedy looks like and theres an e l t report in that area
1250		
1250:02	STMC1	anybody copy

Oh!

1250:04 ZBW i'm sorry say that again please

1250:07 STMC1 i said we we've well let me double looks like we lost a primary target about twenty west of kennedy and we had a report of an e l t in the area we're gonna ah i guess we'll ah get some coast guard activity up there

1250:22 ZBW yeah we lost the track too

1250:24 OMIC ok boston this is new york ah what type of aircraft was the american

1250:27 ZBW seven sixty seven

1250:37 ACI this is the a c i watch say again if you lost uh track of the aircraft over

1250:43 ZBW boston has lost track and on our frequency we had confirmed it was a hijack also on the tapes

1250:49 STMC1 yeah new york confirms we've lost the track as well and we were ah we got a report of an e l t in the area that the track was in

1251

1251:03 STMC1 kennedy tower reports

1251:04 Unknown are you serious

1251:05 STMC1 kennedy tower reports that there was a fire at the world trade center and that's ah that's the area where we lost the airplane

1251:50 STMC1 anybody on

1251:53 ZBW yeah boston's here

1251:54 ATCSCC yeah ah you on on c n n news its on the news

1252:00 ATCSCC it's on the news

1252:01 STMC1 its on the news the airplane hit the trade center

1252:02 ATCSCC yeah

1252:12 STMC1 ok i i guess there's more no further use for new york center
1253
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1255

1255:59 AD1 new york center
1256

1256:01 ATCSCC hi new york waiting for boston here ah having some
difficulties with the a r routes down to miami and fort
lauderdale wash is on here gonna need your help getting
some of those guys inland --- you can go ahead and start
with new york if you'd like bos ah wash

1256:18 ZDC i'm sorry um i'm was just talking about that airplane thing
that just happened

1256:22 ATCSCC yeah

1256:23 ZDC close the the a rs are closed now to miami and fort
lauderdale make sure everybody's routed inland and you
can go tell ah

1256:27 ZBW boston

1256:28	ZDC	hey boston and new york a rs are closed to miami and fort lauderdale route em all inland so ah til ah route the til ah until thirteen thirty for you guys
1256:36	Unknown	i understand
1256:37	ZDC	thanks
1257		
1258		
1259		
1300		
1301		
1302		
1302:41	ATCSCC	okay
1302:41	ZBW	and and this is
1302:42	AD1	new york center
1302:45	ZBW	new york
1302:46	AD1	yeah
1302:47	ZBW	boston here um i'm ground stopped going into you
1302:49	AD1	yes please do because we've got another we've got a major problem here it's ground stop them all until i get back to you
1302:54	ZBW	ok
1302:55	AD1	alright
1302:57	ATCSCC	hey new york new york

1302:58	AD1	yes
1302:59	ATCSCC	um do we need to ground stop more then just boston
1303:01	AD1	well we've had a hit somebody hit the world trade center we've got another one aiming we just lost em we lost the second one now
1303:06	Unknown	somebody just said we had another one hit the world trade center
1303:09	AD1	we just had a second one hit the world trade center now you've got two
1303:11	ATCSCC	okay (unintelligible) going to and from new york center
1303:13	AD1	yes listen you got a second one just hit the world trade center you better ground stop everything coming here
1303:17 1304	ATCSCC	ok alright here we go
1304:55	AD1	new york center
1304:59 1305 1306	AD1	new york center
1306:33	AD1	new york center
1306:34	N90	yeah new york i need you to stop all arrival traffic into new york metropolitan area
1306:38	AD1	yeah stand by one second

1306:38	ATCSCC	ah can you
1306:39	ZBW	boston center
1306:40	N90	boston center i need you to stop all traffic into the new york tracon airspace
1306:42	AD1	command center
1306:44	ZBW	yeah we stopped everything
1306:45	ATCSCC	we got that (unintelligible) tracon
1306:45	AD1	command center
1306:46	N90	okay thank you
1306:46	AD1	command center this is new york center forty eight hey wanda forty nine well new york centers at a t c zero
1306:47	ATCSCC	(unintelligible) everybody
1306:47	N90	thank you
1306:48	ATCSCC	alright
1306:49	N90	okay
1306:52	ATCSCC	say again
1306:53	AD1	a t c zero for new york center

1306:55	ATCSCC	all right ah
1306:55	Unknown	yeah (unintelligible) canadian orah
1306:55	ATCSCC	yeah
1307		
1308		
1309		
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1311:58	AD1	new york center
1311:59	ATCSCC	yeah severe weather's gonna try to work up routes around new york
1312:01	Unknown	okay
1312:01	AD1	new york center
1312:03	ATCSCC	yeah we new york ah just telling everybody we're ah ground stopping everybody landing or transiting ah new york center (unintelligible)
1312:09	AD1	yeah anything that's airborne they is not coming through here and don't let anything else off
1312:13	ATCSCC	ok you got it
1312:13	AD1	okay
1312:55	AD1	new york center
1312:57	ATCSCC	ah new york you can hang up we already got your ah we're just letting everybody know you're a t c zero

1313:02	AD1	thank you
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1321:49	ZDC	washington
1321:51	ATCSCC	standby please
1321:53	N90	new york tracon joe
1321:54	IPTT	williamsport
1321:55	ATCSCC	standby please
1321:56	IPTT	williamsport
1321:57	ATCSCC	standby please
1321:58	IPTT	williamsport
1321:59	Unknown	(unintelligible)
1322		
1322:03	ATCSCC	standby please
1322:07	ATCSCC	has this already been done
1322:09	IPTT	williamsport

1322:10	N90	tracon watch desk
1322:14	ATCSCC	disregard this is the at a t c zero for new york center does everybody have that
1322:22	Unknown	(unintelligible)
1322:24	ATCSCC	standby please
1322:28	ATCSCC	new york centers declaring this is the command center time now is one three two two zulu new york center has declared a t c zero at this time anybody that has any aircraft inbound to the new york center area needs to find a place to hold em outside find a place to put them elsewhere again this is the command center time is one three two two z new york center has declared a t c zero at this time
1322:50	IPTT	williamsport got that (unintelligible)
1322:55	ATCSCC	command center's out
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End of Transcript