

Phone Calls from WTC to PA Phones on 9/11/2001

Key: 1<sup>st</sup> number in brackets is WTC channel

2<sup>nd</sup> number in bracket is page number

Volume II is primary volume unless noted otherwise.

8:47am WTC 1 22<sup>nd</sup> fl security " fire on 22<sup>nd</sup> ... the door is blocked"(27)(P1)

8:48am Female calls from Plaza, "everybody going crazy in Plaza  
PAPD: "We'll be right down"(09)(P1)

8:48am Hundai Securities 78<sup>th</sup> fl, " do we evacuate".

PAPD: Right away. (08)(P1)

8:49am Fire reported in Marriott (08)(P2)

*Ch 17  
Pg 41  
F.C. - 1 WTC.*  
8:49am Fire Desk WTC 1 to Fire Desk WTC 2, " Not going to (evacuate)  
until we speak with the boss from the Fire Department or  
somebody".

8:50am WTC 2- Al Rockter Morgan Stanley Securities " Have you ordered  
an evacuation of two

PAPD: We are trying to do that right now. We are just advising  
everybody to get out of the building" (09)(P4)

8:50am B-4 Turner Construction. Reports Explosion and water main  
breaks (08)(P4/5)

8:50am Male from WTC 2 92<sup>nd</sup> fl "Should we stay or should we not."

PAPD: I would wait till further notice.... (08) (P6)

8:50am Rene Taylor on WTC 1 86<sup>th</sup> fl, We can't get out to the hallway

PAPD: "Just get down on the ground. We'll get there as soon as  
possible". (10)(P1/2)

8:51am WTC 1 Suite 4711 people stuck in office (09)(P6)

8:51am Ed Calderone: People hurt down on B-4 (09)(P6)

8:52am Male from 87<sup>th</sup> fl WTYC 2

PAPD: Just stand by the incident happened at One WTC (08)(P8)

- 8:54am Male 95<sup>th</sup> fl WTC 2 “ Should we evacuate our people.”  
PAPD: “ Yes Yes Yes Everybody.”(09) (P9)
- 8:54am PA Inspector General’s Office M. Shahalan “ Fire in elevator shafts on 77<sup>th</sup> floor.” WTC 1 (09)(P10)
- 8:54am WTC 1 83<sup>rd</sup> fl Suite 8327, “What should we do”.(5 people)  
PAPD: “ ..if you can get to the stairs go down... If not get on ground , we’re going to send people up there.” (10)(P5/6)
- 8:55am WTC 1 Suite 9051 “ I’ve got five people here. We can’t get out.  
PAPD: “We are sending officers up there now” (10)(P8/9)
- 8:56am Maggie in Lobby WTC 1 Badly burned lady needs ambulance.(09)(P12)
- 8:57am Female WTC 1 79<sup>th</sup> fl Suite 7967 Reports 12 people trapped  
PAPD: “ We’re sending officers up to all the floors” (10)(P10/11)
- 8:59am WTC 1 64<sup>th</sup> fl Ken Smart PA employee at Newark Ports: “received a phone call from PA staff they are on 64<sup>th</sup> fl .. They want to know if they should evacuate  
PAPD: “ Suggest they evacuate” (Vol IV)(10) (P10/11)
- 9:00am Christine Assistant Manager Windows of World WTC 1 106<sup>th</sup> fl  
“We need direction as.... Soon as possible”  
PAPD: We got the FD and everybody trying to get to you”  
PAPD: “ Call back in two minutes” Officer to attempt to get info for Christine. (09) (P16/17)
- 9:00am Maggie calls from Lobby WTC 1 assistance for burned lady (10)(P14)
- 9:00am WTC 1 Suite 4711 reported to security ‘report of gas. People can’t breathe..’ (27) (P90)
- 9:02am Male caller from WTC 5 7<sup>th</sup> fl  
PAPD advised to come down.

9:02am Male caller from WTC 4  
PAPD advised them to come down to be safe (10)(P16)

9:03am Christine from Windows of World on 106<sup>th</sup> fl reports 75-100people  
PAPD: " We're sending somebody up there as soon as possible. If anyone can get to a staircase fine"  
Christine: "What's your ETA ?"  
PAPD: " as soon as humanly possible"(10)(P17/18)

9:03am WTC 1 78<sup>th</sup> fl Elevator Car 81-A Tony Savas, I'm trapped in elevator" (28)(P9)

9:04am WTC 1 79<sup>th</sup> fl Suite 7967 Female caller: " We're out in our main reception area

9:06am Second plane reported as a missile from Woolworth Building (08) (P9)

9:06am WTC 1 13<sup>th</sup> fl Male caller: " Do you want us to go down stairs."  
PAPD: " Yes, evacuate."(10)(P23)

9:07am WTC 4 fire reported in building (22)(P16)

9:08am Christine from Windows of World  
PAPD: " I've notified everybody...to get up there."(10)(P24)

9:09am WTC 2 90<sup>th</sup> fl Male Caller: Were trapped. People are panicking  
PAPD: "All right as soon as possible"

9:10am WTC 1 64<sup>th</sup> Fl Pat Hooey: I've got 20 people up here with me.  
What do you suggest. Staying tight?"  
PAPD: " It looks like there is an explosion in Two. So be careful. Stay near the stairwells, and wait for the police to come up." (Vol III) (24)(P6/7)

9:11am Caller from Jersey City reports he got call from brother on 105<sup>th</sup> floor WTC who is trapped with 100-105 people. Told we are sending people up. (08)(P10-11)

9:12am Christine from Windows of the World. " Situation on 106<sup>th</sup> floor is getting worst" Can we break a window."

PAPD: "We are sending the FD up as soon as possible. Do what ever you have to do to get air: (10)(P28/29)

9:12am Male: "310b be advised Bldg 2 warden phones cannot be pick up

9:20am Male WTC 1 39<sup>th</sup> fl "we're not getting any messages".

PAPD: Come on down (09)(P23)

9:29am Marty (might be PAPD officer) called on phone line. " need help and ambulances at Bed and Bath Works Numerous injuries"(09)(P26/27)

9:31am Phone call relayed fm GWB command from Englewood NJ PD advising people trapped in WTC1 on 87 and 89<sup>th</sup> floors (09)(P28/29)

9:31am WTC 1 64<sup>th</sup> fl Newark Airport receives call from Ken Smart of PA Newark Port: " Its Ken Smart again. I've got people on 64<sup>th</sup> floor ..They want to know if they should leave the building.. They called 911 and were told to stay...should they get out"

PAPD: Absolutely We've been told to evacuate". (Volume IV)(28)  
(P24/25)

9:37am WTC 1 Roof "Roko" reports on operations channel he is trapped on roof. He can not make it down. Roko: "Are you coming up here?" Repl: " I don't think so. I'm going to talk to someone, they may hve to find anotherway to get you."(28)(P24-27)

9:47am WTC 1 78<sup>th</sup> fl Sky Lobby Greg Taft and Mr Trevor looking for a stairwell down(22)(P47/48)

9:53am WTC 2 78<sup>th</sup> fl Sky Lobby 18 people trapped in elevator. FDNY attempting to get them out(22)(P54-57)

9:58am WTC 2 78<sup>th</sup> fl Sky Lobby Call for EMS people coming out of elevator bank (22)(P56/57)