

Phone Calls from WTC to PA Phones on 9/11/2001

Key: 1st number in brackets is WTC channel

2nd number in bracket is page number

Volume II is primary volume unless noted otherwise.

8:47am WTC 1 22nd fl security " fire on 22nd ... the door is blocked"(27)(P1)

8:48am Female calls from Plaza, "everybody going crazy in Plaza
PAPD: "We'll be right down"(09)(P1)

8:48am Hundai Securities 78th fl, " do we evacuate".

PAPD: Right away. (08)(P1)

8:49am Fire reported in Marriott (08)(P2)

*Ch 17
Pg 41
F.C. - 1 WTC.*
8:49am Fire Desk WTC 1 to Fire Desk WTC 2, " Not going to (evacuate)
until we speak with the boss from the Fire Department or
somebody".

8:50am WTC 2- Al Rockter Morgan Stanley Securities " Have you ordered
an evacuation of two

PAPD: We are trying to do that right now. We are just advising
everybody to get out of the building" (09)(P4)

8:50am B-4 Turner Construction. Reports Explosion and water main
breaks (08)(P4/5)

8:50am Male from WTC 2 92nd fl "Should we stay or should we not."

PAPD: I would wait till further notice.... (08) (P6)

8:50am Rene Taylor on WTC 1 86th fl, We can't get out to the hallway

PAPD: "Just get down on the ground. We'll get there as soon as
possible". (10)(P1/2)

8:51am WTC 1 Suite 4711 people stuck in office (09)(P6)

8:51am Ed Calderone: People hurt down on B-4 (09)(P6)

8:52am Male from 87th fl WTYC 2

PAPD: Just stand by the incident happened at One WTC (08)(P8)

- 8:54am Male 95th fl WTC 2 “ Should we evacuate our people.”
PAPD: “ Yes Yes Yes Everybody.”(09) (P9)
- 8:54am PA Inspector General’s Office M. Shahalan “ Fire in elevator shafts on 77th floor.” WTC 1 (09)(P10)
- 8:54am WTC 1 83rd fl Suite 8327, “What should we do”.(5 people)
PAPD: “ ..if you can get to the stairs go down... If not get on ground , we’re going to send people up there.” (10)(P5/6)
- 8:55am WTC 1 Suite 9051 “ I’ve got five people here. We can’t get out.
PAPD: “We are sending officers up there now” (10)(P8/9)
- 8:56am Maggie in Lobby WTC 1 Badly burned lady needs ambulance.(09)(P12)
- 8:57am Female WTC 1 79th fl Suite 7967 Reports 12 people trapped
PAPD: “ We’re sending officers up to all the floors” (10)(P10/11)
- 8:59am WTC 1 64th fl Ken Smart PA employee at Newark Ports: “received a phone call from PA staff they are on 64th fl .. They want to know if they should evacuate
PAPD: “ Suggest they evacuate” (Vol IV)(10) (P10/11)
- 9:00am Christine Assistant Manager Windows of World WTC 1 106th fl
“We need direction as.... Soon as possible”
PAPD: We got the FD and everybody trying to get to you”
PAPD: “ Call back in two minutes” Officer to attempt to get info for Christine. (09) (P16/17)
- 9:00am Maggie calls from Lobby WTC 1 assistance for burned lady (10)(P14)
- 9:00am WTC 1 Suite 4711 reported to security ‘report of gas. People can’t breathe..’ (27) (P90)
- 9:02am Male caller from WTC 5 7th fl
PAPD advised to come down.

9:02am Male caller from WTC 4
PAPD advised them to come down to be safe (10)(P16)

9:03am Christine from Windows of World on 106th fl reports 75-100people
PAPD: " We're sending somebody up there as soon as possible. If anyone can get to a staircase fine"
Christine: "What's your ETA ?"
PAPD: " as soon as humanly possible"(10)(P17/18)

9:03am WTC 1 78th fl Elevator Car 81-A Tony Savas, I'm trapped in elevator" (28)(P9)

9:04am WTC 1 79th fl Suite 7967 Female caller: " We're out in our main reception area

9:06am Second plane reported as a missile from Woolworth Building (08) (P9)

9:06am WTC 1 13th fl Male caller: " Do you want us to go down stairs."
PAPD: " Yes, evacuate."(10)(P23)

9:07am WTC 4 fire reported in building (22)(P16)

9:08am Christine from Windows of World
PAPD: " I've notified everybody...to get up there."(10)(P24)

9:09am WTC 2 90th fl Male Caller: Were trapped. People are panicking
PAPD: "All right as soon as possible"

9:10am WTC 1 64th Fl Pat Hooey: I've got 20 people up here with me.
What do you suggest. Staying tight?"
PAPD: " It looks like there is an explosion in Two. So be careful. Stay near the stairwells, and wait for the police to come up." (Vol III) (24)(P6/7)

9:11am Caller from Jersey City reports he got call from brother on 105th floor WTC who is trapped with 100-105 people. Told we are sending people up. (08)(P10-11)

9:12am Christine from Windows of the World. " Situation on 106th floor is getting worst" Can we break a window."

PAPD: "We are sending the FD up as soon as possible. Do what ever you have to do to get air: (10)(P28/29)

9:12am Male: "310b be advised Bldg 2 warden phones cannot be pick up

9:20am Male WTC 1 39th fl "we're not getting any messages".

PAPD: Come on down (09)(P23)

9:29am Marty (might be PAPD officer) called on phone line. " need help and ambulances at Bed and Bath Works Numerous injuries"(09)(P26/27)

9:31am Phone call relayed fm GWB command from Englewood NJ PD advising people trapped in WTC1 on 87 and 89th floors (09)(P28/29)

9:31am WTC 1 64th fl Newark Airport receives call from Ken Smart of PA Newark Port: " Its Ken Smart again. I've got people on 64th floor ..They want to know if they should leave the building.. They called 911 and were told to stay...should they get out"

PAPD: Absolutely We've been told to evacuate". (Volume IV)(28)
(P24/25)

9:37am WTC 1 Roof "Roko" reports on operations channel he is trapped on roof. He can not make it down. Roko: "Are you coming up here?" Repl: " I don't think so. I'm going to talk to someone, they may hve to find anotherway to get you."(28)(P24-27)

9:47am WTC 1 78th fl Sky Lobby Greg Taft and Mr Trevor looking for a stairwell down(22)(P47/48)

9:53am WTC 2 78th fl Sky Lobby 18 people trapped in elevator. FDNY attempting to get them out(22)(P54-57)

9:58am WTC 2 78th fl Sky Lobby Call for EMS people coming out of elevator bank (22)(P56/57)