

[REDACTED] Inspector No. 2041  
Primary inspector for JARRAH at Atlanta  
Newark International Airport on April 13, 2001

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

**Telephone interview date: 05/18/04**

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. Yes. A couple weeks after 9/11. Legacy Customs investigation. He had the Customs declaration. Did I recall Him? Couldn't recall.

Do you recollect the inspection of Atta on April 13, 2001? No.

Were you assigned no. 2041 on that date? Yes.

**Length of service at INS.** [REDACTED]

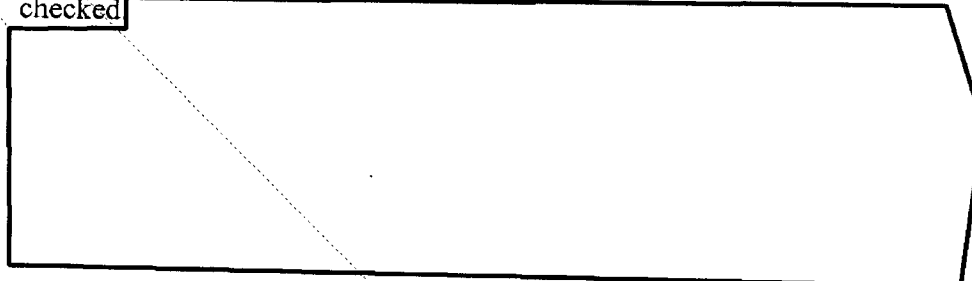
**FLETC.**



- When did you train? How long? 2/96-5/96. Bilingual
- Training in CT? No, but issued materials. DOJ-FDC alerts. No NSU alerts.
- Document fraud? Yes, 8 hours. At MIA, extensive fraud from colleagues. Travel stamps – backdated stamps and WH visually see or not. Mainly backdated. No Arabic tamps.
- Databases? Yes and at POE.
- Mock secondary inspections? Not much role playing. Post academy, mostly focus on tests and material covered. Did land border secondary, but no airport primary or secondary.
- Cultural training? No.
- Behavioral training? Yes - "Customer service training"
- Language training?

- Firearms training? Yes, extensive. Qualify every quarter. No guns pre 9/11 at airport, but did at seaport because sometimes by yourself.

**Normal primary.**

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked



- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions? If more than 30 days, why and ask for supporting documents. 30 days – up to 1 year; more gets supervisor's approval. Ask for letter on why they want more than 30 days.
- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? 6 months. Need extension for more than 1 year.
- *Processing time at Atlanta:* was there a standard processing time?  – answer: not sure;  Any professional repercussions if did not meet that processing time? Don't think so. Question as far as delays from supervisor and airlines.
- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary? Discretion.
- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? Yes.

**Review of passport and visa.**

- What do you look for on the document to determine whether fraud or not? Yes, even Arabic caches and stamps to understand where traveling from. No recollection of being trained in caches.
- Can you read Arabic stamps/cachets? I have a pamphlet now on different caches and has good/bad stamps.

- Have you received any training in reading documents other than FLETC prior to 9/11?
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps? Good at fraudulent documents. MIA great to learn fraud.
- Familiar with the Redbook? I have it on fraudulent stamps since 1995.

#### **Treatment of Emirates and Saudis.**

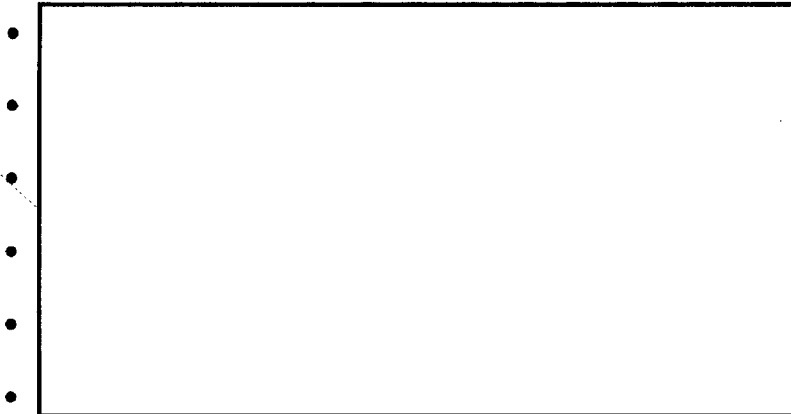
- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? No.
- At Newark, did you ever notice that any particular nationalities were treated any differently than others? No. All treated equally.
- What about Saudis in particular?
- How did the treatment affect adjudication of Saudis?
- If you could not communicate with an Arabic speaker, what would you do? Use interpreters, TV1.
- Were there any Arabic speakers in INS inspections at Atlanta? Did you always have to rely on the airlines? No.
- Would the airline help you out? No.

#### **Profiling.**

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary? Bad document; how questions are answered.



9/11 Law Enforcement Sensitive



- **Jarrah's primary inspection.** (show documents).
- Where do you normally work?
- Where were you working on April 13, 2001? Only by record.
- Do you recollect Jarrah (did not DOJ OIG interview)? No.
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

Would the fact that Jarrah had been in and out numerous times affected adjudication?  
Not really. Don't recall. Ask how long stayed last time. Wouldn't give 3 ½ months without documentation showing needed it.

What if you'd known he'd been a student and was done and still coming in and out?  
The required visa would have been an M1. Difficult to say because continuing education can be a B1. As far as his purpose, he would be required to get a M1 visa – lying in the past would be enough. Any entry after first illegal entry is an illegal entry.

Why would you admit for three months?

**Changes at DHS.**

- What changes do you see on the front line with the new CBP? Provided more information through system; more lookouts; more in depth with inspectors; no pressure on
- Are you familiar with National Targeting Center? Yes. Very helpful. Have pulled aside suspected terrorist! FBI takes over.

- What effect has US VISIT had on entry and the inspection process? Outstanding. Intimidates v. fraud. Negative information through biometric and visa sub. Catching criminals.
- Use and value of SEVIS. Very good.
- Adequate access to DOS visa via the Consular Consolidated Database.
- If you had a message for Commissioner Bonner what would it be? We are vastly improved with CT and criminals and we've done a great deal and work together to provide information. If we had this information pre 9/11, could have stopped them.

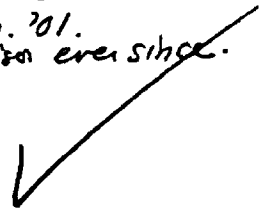
Would stolen passport numbers be helpful? Yes.

Good to have electronic based document fraud; Redbook updated and online.

wrong inspector, retired that # in Jan. '01.  
been supervisor ever since.

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Were you assigned no. 2041 on that date? Yes.

Length of service at INS.

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FLETC.

- When did you train? How long? 4/95 - 2/96 - 5/96. Bilingual, SO3 now
- Training in CT? No, but issued materials. DOJ - FDC alerts. No NSU alerts.
- Document fraud? yes, 8 hr. At MIA, extensive fraud from colleagues. Travel stamps - backdated stamps + w/h visually see or not. Mainly backdated.
- Databases? No Arabic stamps.
- Mock secondary inspections? yes, + @ POE.
- Cultural training? Not much role playing. Post academy. mostly focus on tests + material covered. Did land border 2ndary, but in airport per I or III.
- Behavioral training? No. "Customer service training!"
- Language training? yes.
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**Normal primary.**

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.

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*if > 30 days  
why + ask  
for supporting  
docs.*

- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? *30 days. Up to 1 yr. More gets super approval. Ask for letter on why want more than 30 days. 6 mo.s. Need extension for > 1 yr.*

- *Length of stay for vocational students:* what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months?

- *Processing time at Atlanta:* was there a standard processing time?

Any professional repercussions if did not meet that processing time?

*not sure.  
don't think so. Q as far as delays from Super I airlines.*

- Was there a port policy about referrals to secondary; a certain criteria that had to be met to refer to secondary? *Discretion.*

- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? *Yes.*

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- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?

*Good at fraudulent docs.  
MIA great to learn fraud.*

- Familiar with the Redbook? *I have it on fraudulent stamps. since 1995.*

**Treatment of Emirates and Saudis.**

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? *No.*

- At <sup>*Atlanta*</sup> Newark, did you ever notice that any particular nationalities were treated any differently than others? *Yes No. All treated equally.*

- What about Saudis in particular?

- How did the treatment affect adjudication of Saudis?

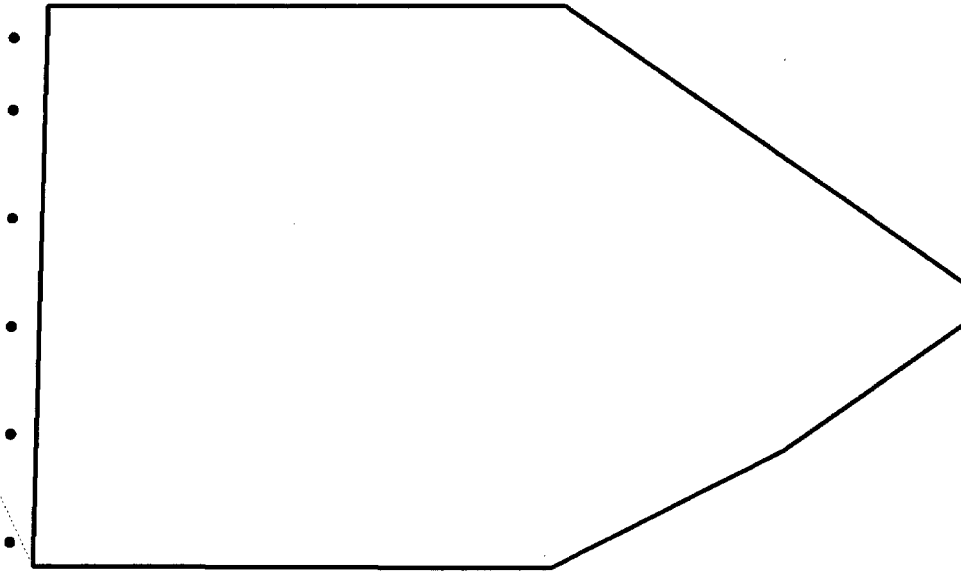
- If you could not communicate with a <sup>*Arabic speaker.*</sup> Saudi, what would you do? *use interpreters, TVI.*

- Were there any Arabic speakers in INS inspections at <sup>*Atlanta*</sup> Newark? Did you always have to rely on the airlines? *No.*

- Would the airline help you out? *No.*

**Profiling.**

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?



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*The req'd visa would have been an M1. Difficult to say b/c cont's education can be a B1. As far as his purpose, he would be req'd to get a visa - legit in the past would be enough.*

Why would you admit for three months?  
*Any entry after the first illegal entry is an illegal entry.*

**Changes at DHS.**

- What changes do you see on the front line with the new CBP? *Assuming*
  - provided more info thru system
  - more lookouts
  - more in depth w/ inspections
  - no presume on

- Are you familiar with National Targeting Center? *Yes. Very helpful.*
- What effect has US VISIT had on entry and the inspection process? *Have pulled aside suspected terrorists! FBI takes over.*
- Use and value of SEVIS. *Outstanding. Intimidates v. fraud. Negative info thru biometric + visa sub. Catching criminals.*
- Adequate access to DOS visa via the Consular Consolidated Database. *Very good.*
- If you had a message for Commissioner Bonner what would it be? *We are vastly improved w/ CT + criminals + we've done a great deal + work together to provide info. If we had this info pre 9/11, could've stopped them.*
- Would stolen passport numbers be helpful? *Yes.*
- ~~Later~~ *Good to have electronic based doc fraud.*
- *Redbook as dated + online.*



NIXDTVW

IMMIGRANT INFORMATION SYS 1  
DETAIL VIEW

DATE: 9/21/01  
TIME: 6:27:36

LN: JARRAH  
PASSPORT NUMBER  
ARRIVAL

FN: ZIAD  
: 1619505

DOB: 05/11/1975 COC: LEBAN  
GENDER: M COR: GERMA

ADMN REC: 2 OF 6

ADMISSION NUMBER : 19306538209  
ADMISSION CLASS : B1  
ADMISSION DATE : APR 13, 2001  
ADMITTED TO DATE : JUL 30, 2001  
PORT OF ENTRY : ATLANTA GA  
INSPECTOR NUMBER : 2041  
VISA ISSUE POST : BERLIN  
VISA ISSUE DATE : MAY 25, 2000  
ARRIVAL CARRIER : KL KLM-ROYAL DUTCH  
AIRLINE FLIGHT NUMBER : 00621  
INTENDED STREET ADDRESS: 106 FALLS OF VENICE  
INTENDED CITY ADDRESS : VENICE  
MICROFILM NUMBER :

TRAVEL MODE: AIR

STATE: FLORIDA

DEPARTURE  
DEPARTURE DATE : JUL 25, 2001 ACTUAL DEPARTURE CARRIER : CO  
PORT OF DEPARTURE : ACTUAL DEPARTURE FLIGHT #: 36

SCREEN HELP:

PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU  
PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY