

[REDACTED] Inspector No. 2044
Primary inspector for JARRAH
Newark International Airport on August 5, 2001

Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Telephone interview date: 06/01/04

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. No. Learned about 1 year ago.

Do you recollect the inspection of Jarrah on August 5, 2001? No.

Were you assigned no. 2044 on that date? Yes.

Length of service at INS. [REDACTED]

FLETC.

- When did you train? How long? May-Sept. 1998
- Training in CT? 4 hours very general, no specific – What is terrorism? What are their goals? No operational.
- Document fraud? Yes, 8 hours very basic – familiarization course.
- Databases? TROFFS? TECS, INS memo, classroom and hands on. Not at FLETC. We had hits at Newark. I was aware of TIPOFF.
- Mock primary/secondary inspections? 2 afternoons; 1 land border.
- Cultural training? How not to offend people.
- Behavioral training? Very basic.
- Language training? Yes.
- Firearms training? Non-lethal/driver = mixed police training; firearms only allowed in secondary pre 9/11 and outside airport.
- Facilitator/enforcer: 50/50

- Role in CT? Not really, not emphasized. Now, that's it.
- Looking to exclude: bad documents or inadmissible: NIV w/proper visa , criminal aliens, intending immigrants.

Normal primary.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked. [redacted]
- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions? 2 days = 1 month; more than 1 month = 3 months; VWP B1 = 3 months; more than 6 months = secondary.
- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11? More than 6 months = secondary, supervisor approval.
- *Processing time at Newark:* was there a standard processing time? [redacted]
[redacted] Any professional repercussions if did not meet that processing time? Congressional mandate [redacted] but Port Authority wanted less than [redacted]
- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? Not always. IF VWP, ask for return ticket. Not standard B1/B2.

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not? [redacted]
- Can you read Arabic stamps/cachets? No then. Now I use FDL stamp guide – very useful. Use in secondary. Haven't caught any fraud though.
- Have you received any training in reading documents other than FLETC prior to 9/11?
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?

- Familiar with the Redbook? Currently, yes. Not pre 9/11.

Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? No. No one ever told me I should.
 - At Newark, did you ever notice that any particular nationalities were treated any differently than others? No. Treated everyone the same. Lebanese – no particular attention paid.
 - What about Saudis in particular?
 - How did the treatment affect adjudication of Saudis?
 - If you could not communicate with a Saudi, what would you do?
 - Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines? I think so, we had 1. Telephonic service 24/7.
 - Would the airline help you out? Yes, if nto, try to obtain a translator.

9/11 Law Enforcement Sensitive

Red Flags

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?

A large, empty rectangular box with a jagged left edge, likely a redaction or placeholder for handwritten notes. The box is outlined in black and occupies a significant portion of the lower half of the page.

- **Jarrah's primary inspection.** (show documents).
- Where do you normally work? Definitely my stamp.
- Where were you working on August 5, 2001?
- Do you recollect Jarrah (did not DOJ OIG interview)? No.
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

Would the fact that Jarrah had been in and out numerous times affected adjudication? I would have asked. I don't know what he told me. Today, would have gone to secondary with all those stamps.

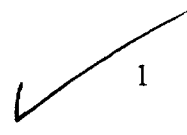
What if you'd known he'd been a full time student, never changed status, and was done and still coming in and out? If I had known, would be referred. Never changed status, needed M-1 visa. In secondary, could have refused him for improper visa or given waiver for past activity.

Changes at DHS.

- What changes do you see on the front line with the new CBP? Terrorism awareness.
- Are you familiar with National Targeting Center? Yes, not that helpful; a lot they do is duplicative of what we do at port, but extra set of eyes helpful.
- What effect has US VISIT had on entry and the inspection process? Works well; stops because of it at JFK - [REDACTED] Not catching terrorists, though; catching fraud.
- Use and value of SEVIS. Absolutely - schools not complying with kids not showing up. Better though.
- Adequate access to DOS visa via the Consular Consolidated Database. Yes.

- [REDACTED]

- Database that has real time stolen passport numbers? Huge help – as long as inspectors know that
- E-Redbook? Hugely helpful – doesn't address stolen blanks and imposters.
- Length of stay matched to return ticket 2 weeks: very helpful. Will overstay if going to anyway.
- If you had a message for Commissioner Bonner what would it be?



[redacted] Inspector No. 2044
Primary inspector for JARRAH
Newark International Airport on August 5, 2001

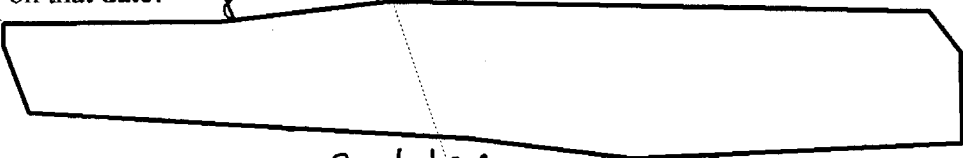
Use of name in report: The Commission would agree, if you want, that the Commission will not use your name or your personal information without prior consultation with DHS/CBP about the information we seek to use. Unless we really feel the need, we won't use your name. However, we will not make the flat promise that we will not under any circumstances use your name. (Circumstances when would use name: probably only in making policy recommendations or factual information that requires a quote.)

Who else has interviewed you: DOJ OIG, FBI, DHS, CBP. *No. Learned about 1 yr. ago, cu inspectors told me.*

Do you recollect the inspection of Jarrah on August 5, 2001? *No.*

Were you assigned no. 2044 on that date? *yes.*

Length of service at INS.

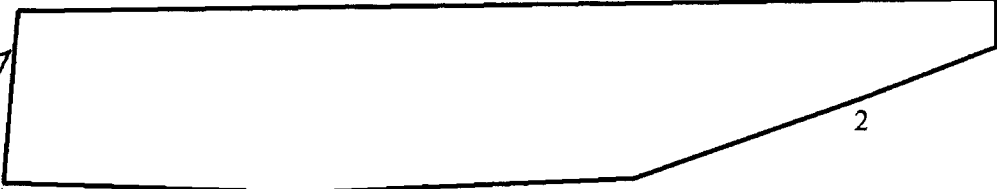


FLETC.

- When did you train? How long? *May - Sept '98.*
- Training in CT? *4 hrs. very general, no specific sups. What is terrorism? What are their goals? No operational.*
- Document fraud? *yes, 8 hrs. very basic - familiarization course*
- Databases? TROFFs? TECS, INS news, classroom + hands on. *Not at FLETC. we had hits at Newark. I was aware of TIPOFF.*
- ~~Mock~~ secondary inspections? *Primary 2 afternoons. 1 land border focus.*
- Cultural training? *how not to offend people.*
- Behavioral training? *very basic.*
- Language training? *yes.*
- Firearms training? *nonlethal / driver = mixed police training. only allowed in 2nd day pre 9/11, at outside airport*

① facilitator / enforcer : 50/50
② role in CT ? : not really, not emphasized. Now, that's it.

③ looks to exclude: [redacted]



Normal primary.

- Please describe the standard operating procedures you employ in primary screening, including questions asked, documents reviewed, and databases checked.

- *Length of stay for B1s:* was there a standard length of stay given pre 9/11? Was that a port decision, or national operating policy? If you gave less than the standard time, were there professional repercussions?

*2 day = 1 mo. VWP B1 = 3 mo
 > 1 mo = 3 mo. > 6 mo.s = 2ndary.*

- *Length of stay for B2s:* was there any discretion in length of stay granted B2s pre 9/11?

> 6 mo.s = 2ndary, super visa approval.

- *Length of stay for vocational students:* what was your understanding of the rule? Did the one year limitation include the 30 days to leave, or was the 30 days tacked on at the end of the stay so that the stay in reality was 13 months?

- *Processing time at Newark:* was there a standard processing time?

*Compassionate
 mandate*

*but
 + stated
 port
 authority
 wanted*

Any professional repercussions if did not meet that processing time?

- Was there a port policy about referrals to secondary, a certain criteria that had to be met to refer to secondary?

- Return ticket/ flight itinerary. Did you always ask for flight itinerary for unusual travel? For a return ticket? *Not always. If VWP, ask for return ticket. Not std B1/B2.*

Review of passport and visa.

- What do you look for on the document to determine whether fraud or not?



- Can you read Arabic stamps/cachets? *No then. Now I use FDL stamp guide - VERY useful. Use in 2ndary.*

- Have you received any training in reading documents other than FLETC prior to 9/11?

haven't caught any fraud though.

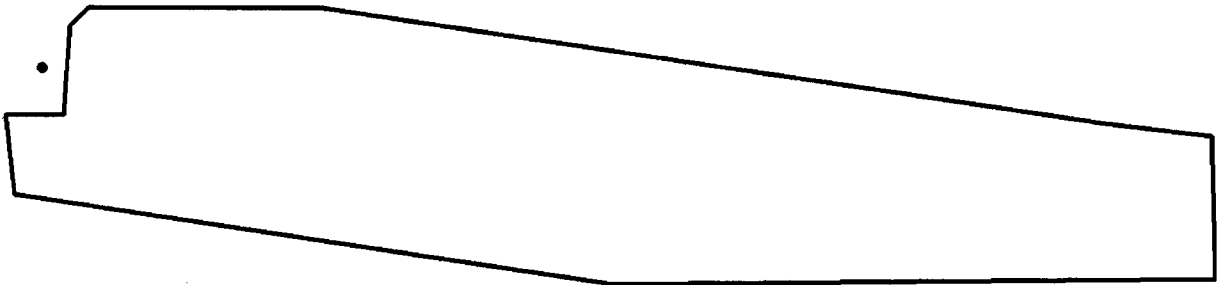
- Does the port always make sure there are inspectors on duty in secondary with expertise in documents and stamps?
- Familiar with the Redbook? → *current, yes . Not pre 9/11.*

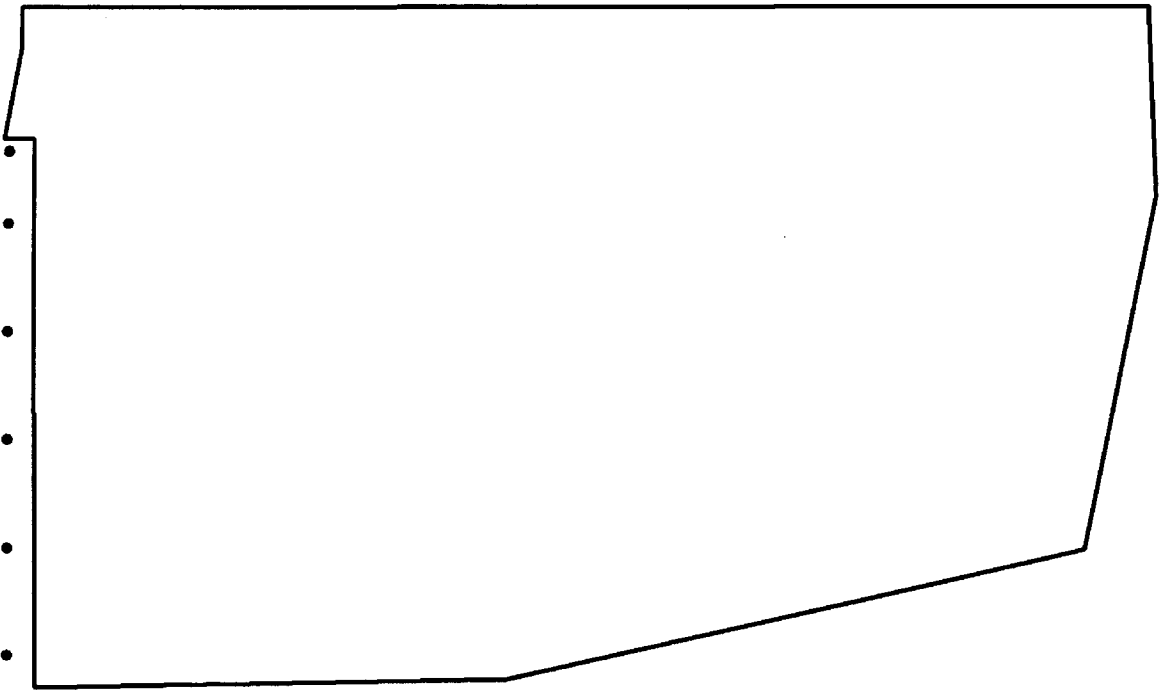
Treatment of Emirates and Saudis.

- How did inspectors view Saudis pre 9/11? Ever considered a threat to national security? *No. No one ever seemed to tell me I should.*
- At Newark, did you ever notice that any particular nationalities were treated any differently than others? *No. Treated everyone the same. Lebanon - no particular attention paid.*
- What about Saudis in particular?
- How did the treatment affect adjudication of Saudis?
- If you could not communicate with a Saudi, what would you do?
- Were there any Arabic speakers in INS inspections at Newark? Did you always have to rely on the airlines? *I think so, we had 1. Telephone service 24/7.*
- Would the airline help you out? *Yes. If not. Try to obtain a translator.*

Profiling - *Red flags.*

- What unusual characteristics about an alien applying for admission would cause you concern and result in a referral to secondary?





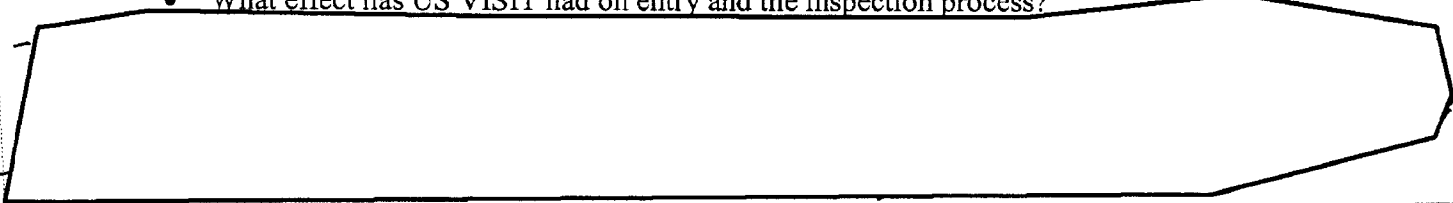
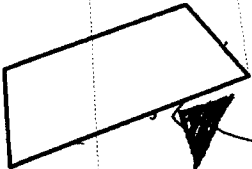
- Jarrah's primary inspection. (show documents).
- Where do you normally work? *Definitely my stamp.*
- Where were you working on August 5, 2001?
- Do you recollect Jarrah (did not DOJ OIG interview)? *No.*
- Please describe how you conducted the inspection and what transpired, to the best of your recollection.

Would the fact that Jarrah had been in and out numerous times affected adjudication?
I would've asked. I don't know what he told me.

What if you'd known he'd been a full time student, never changed status, and was done and still coming in and out?
Today, would've gone to 2nd day w/ all time stamps. If I had known, would've refused.

Changes at DHS. *Never crossed states, needed M-1 visa. In 2nd day, could've refused him for improper visa or given waiver for past activity.*

- What changes do you see on the front line with the new CBP?
terrorism awareness.
- Are you familiar with National Targeting Center? *yes; not that helpful; alot they do is duplicative of what we do at port, but extra set of eyes helpful.*
- What effect has US VISIT had on entry and the inspection process?



- Use and value of SEVIS. *Used alot in beginning Absolutely. Schools not complying w/ kids not showing up. Setten through.*
- Adequate access to DOS visa via the Consular Consolidated Database. *yes! - 2 1/2 yrs. in 2nd year*

- Database that has real time stolen passport numbers? *high help - as long as inspectors know that punch # can be changed*
- If you had a message for Commissioner Bonner what would it be?
- E-Redbook? *highly helpful. doesn't address stolen blanks + signatures.*

- length stay matched to return ticket: ~~it~~ ² ~~was~~ ^{was}: *very helpful. Will overstay if going to afganas.*

NIXDTVW

IMMIGRANT INFORMATION SYS 4

DATE: 9/21/01

DETAIL VIEW

TIME: 6:27:34

LN: JARRAH

FN: ZIAD

DOB: 05/11/1975 COC: LEBAN

PASSPORT NUMBER

: 1619505

GENDER: M

COR: GERMA

ARRIVAL

ADMN REC: 1 OF 6

ADMISSION NUMBER

: 02873149709

ADMISSION CLASS

: B2

ADMISSION DATE

: AUG 05, 2001

ADMITTED TO DATE

: FEB 04, 2002

PORT OF ENTRY

: NEWARK NJ

INSPECTOR NUMBER

: 2044

VISA ISSUE POST

: BERLIN

VISA ISSUE DATE

: MAY 25, 2000

ARRIVAL CARRIER

: CO CONTINENTAL AIR LINES

AIRLINE FLIGHT NUMBER

: 00037

TRAVEL MODE: AIR

INTENDED STREET ADDRESS: BOUGAINVILLE DR 4641

INTENDED CITY ADDRESS

: FT LAUDERDALE

STATE: FLORIDA

MICROFILM NUMBER

DEPARTURE

ACTUAL DEPARTURE CARRIER :

DEPARTURE DATE :

ACTUAL DEPARTURE FLIGHT #:

PORT OF DEPARTURE :

SCREEN HELP:

PF1=NEXT PAGE PF2=PRIOR PAGE PF4=RETURN PF5=HELP PF6=MAIN MENU

PF7=FIRST PAGE PF8=LAST PAGE PF10=INQUIRY

NI900022 FIRST PAGE DISPLAYED

NAME	DOB	DATE	TIME	AGN	RSLT	TYP	REF	LANE	API
ARRAH, ZIAD	051175	080501	1312	INS	FREQ	API		EO28	C
EWR -NEWARK INTERNATIONAL	DOC: 1619505					LB P	INSP:	141566360	

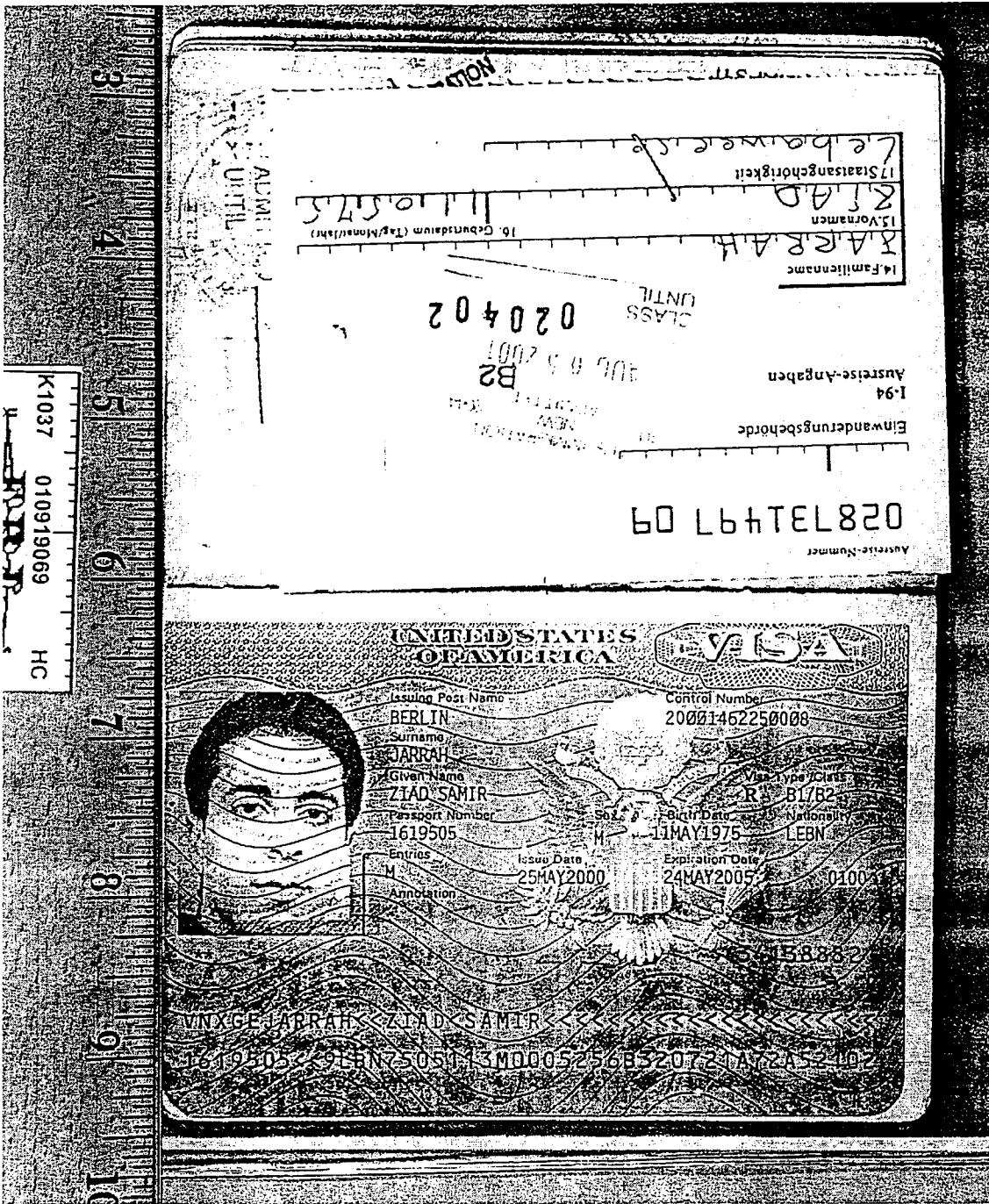
API DATA ----

INDICATOR	: C	CONFIRMED
AIRLINE CODE	: CO	CONTINENTAL AIRLINES, IN
FLIGHT NUMBER	: 37	
ARRIVAL LOCATION	: EWR	NEWARK INTERNATIONAL
DEPARTURE LOCATION	: DUS	DUSSELDORF
TRANSMITTED BY	: SHARES	CONTINENTAL AIRLINES
INBOUND/OUTBOUND	: INBOUND	

(PF3=MAIN MENU)

(PF4=PREV MENU)

93



K1037 010919069 HC

3
4
5
6
7
8
9
10

14 Familienname
JARRAH
15 Vorname
ZIAD
17 Staatsangehörigkeit
LIBANESE

CLASS 020402
UNTIL

Einwanderungsbehörde
I-94
Ausreise-Angaben

Ausreise-Nummer
028731497 09

UNITED STATES OF AMERICA



Issuing Post Name
BERLIN
Surname
JARRAH
Given Name
ZIAD SAMIR
Passport Number
1619505
Control Number
20001462250008
Type of Visa
R
Date of Issue
11 MAY 1975
Date of Expiry
24 MAY 2005
Nationality
LEBN
Entries
M
Issued Date
25 MAY 2000
Expiration Date
24 MAY 2005
Annotation
0100

ZIAD SAMIR JARRAH
1619505 9 LBN 250511 3 M 000525 6 B 2072 MAY 2005 2402